Interdepartmental Homelessness Response Strategy

CITY COUNCIL
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Presentation Outline

Context Setting

Limitations

Current Strategies

Discussion and Feedback



Background





Alameda County, 2022 Point-in-Time Count 73% from 2017 to 2022

San Leandro, 2022 Point-in-Time Count 275% increase from 2017 to 2022



76% of San Leandro's Homeless Population are Unsheltered

Unsheltered Population by Location











	Tent	Car/Van	RV	Street/ Outside	Abandoned Building
San Leandro 2022	119	86	78	29	0
	(38%)	(28%)	(25%)	(9%)	(0%)

2022 Point-in-Time Count



Alameda County Homelessness Response System

- Only an estimated 36% of those experiencing homelessness can be supported to end their homelessness with local resources or are able to find housing on their own
- Each year, thousands of people remain homeless and new people who become homeless join them
- Without significant effort and investment this trajectory will continue, and homelessness will continue to grow in Alameda County
- The homeless population is getting older, sicker, and more disproportionally people of color



Shelter Needs

- Reducing unsheltered homelessness will require growth in shelter availability
- Alameda County homeless system of care is split into 6 resource zones
- 427 individuals in Mid-County West (San Leandro, Alameda) on the "crisis queue" – shelter waitlist
- Mid-County West average length of time on crisis queue is 274 days
- There are two shelters in San Leandro
 - San Leandro Shelter (women and children)
 - Sister Me Home (domestic violence)





















Housing Needs by 2026

4,195	Supportive housing units	
3,190	Supportive housing units for older/frail adults	
10,070	Dedicated affordable units or subsidies	
5,240	Shallow subsidies	
1,645	Rapid rehousing slots	
24,340	Total units & subsidy slots	

















Investments Needed

- The total cost of scaling up both the shelter and housing inventory over the coming five years is an estimated \$2.5 billion
- These estimates include the ongoing operations of programs and buildings, and the services and subsidies to help people rent
- They do not include the onetime development costs for constructing or acquiring new buildings









Resources

Legal

Operational

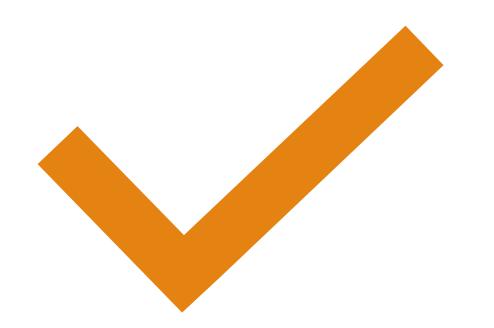
Multiple competing responsibilities

Limited authority

Staff vacancies

Reorganization

Limitations



Current Strategies

Encampment Resolution

- The City recognizes that there is a regional housing and shelter shortage and that public encampments can have significant community health and safety issues
- While the City works towards permanent solutions to address homelessness, staff have developed guidelines to help prioritize encampment resolution
- With a majority unsheltered homeless population (76%) and considering the limitations presented above, it is not possible to address everything
- Encampment Condition Guidelines
 - Health and Safety Standards
 - Violations that will likely result in enforcement
- Staff will use encampment condition guidelines to prioritize locations for encampment resolution



Interdepartmental Response Strategy

Human Services

Coordinate services

Public Works

Coordinate clean up

Police Department

Keep the peace & enforce the law

Community Development

Promotes the economic vitality of the City

Goals

Address the holistic health and safety needs of the community

Connect unsheltered individuals to services

Maintain the safety and preserve the San Leandro community



Encampment Resolution Workflow



~4 FTE responding to homelessness across Human Services, Public Works, Police, and Community Development ~3.5 FTE supporting encampment resolution (coordination, cleaning, and enforcement)



Policy & Protocol

- Homeless Resource Guide: 7/27 Rules Committee
- Homelessness & Housing Work Plan: 10/16 Council update
- Alameda County Homelessness Technical Working Group
- Alameda County Emergency Homelessness Crisis resolution
- Formalizing partnerships with Union Pacific Railroad and CalTrans



In progress

- Filling critical staffing vacancies to support this work
- Formalizing interdepartmental encampment response team
- Implementing encampment response protocol
- Implementing Housing and Homelessness Work Plan
 - Open Winter Shelter (11/15/23 4/30/24)
- Open Nimitz Motel (Q1 FY25)
- Expand Safety Ambassador Program (D4 and/or D2)
- Explore Safe Parking Program (TBD launch)
- Preparing for January 2024 Point-in-Time Count
- Building strong partnerships with City and County partners
- Exploring additional shelter/Navigation Center capacity in the City



Interim Measures to Address Growing Needs

Opening Winter Warming Center (11/15/23 - 4/31/24)

- Seeking Council authorization 11/20
- Funding identified

Expand Safety Ambassador Program (FY24 Q3 launch)

Increase Downtown program to include morning safety ambassador services

Exploring funding

Pilot District 4 and/or District 2

- Provide de-escalation, connect with outreach, triage as necessary
- Provide on-the-ground presence
- Partial ARPA funding (exploring full funding through use of PD salary savings)

Safe Parking program – developing concept

Partial ARPA funding

Human Services Department staffing enhancements (January 2024)

- Delivery of programs contingent on staffing
- Long-term funding requests as part of Mid-Year budget





Discussion and Feedback



SAN LEANDRO POLICE DEPARTMENT

CONTENT

11 CURRENT APPLICATIONS/BACKGROUNDS

RECRUITMENT EFFORTS

POTENTIAL CRIME PREVENTION ENHANCEMENTS

COMMUNITY SAFETY GRANTS-IDEAS TO CONSIDER

COST ANALYSIS

ECONOMIC DEVELOPMENT PROGRAM

CITY COUNCIL COST SHARE DISCUSSION



CURRENT APPLICATIONS/BACKGROUNDS

Currently in the ACSO Academy:

- 3 recruits in academy 178th-Graduate February 1, 2024
- 1 recruit in academy 179th-Graduate April 2024

Currently in background process:

- 1 Police Lateral. Currently with OPD.
- 2 Police Recruits. Projected to start to February/March academy.
- 3 Dispatcher Trainees
- 1 Dispatcher received conditional job offer and needs psych (11/10) and medical
- 1 Support Services Manager expected to be completed in two weeks

Waiting for Polygraph:

- 1 Police Lateral. Polygraph scheduled for 11/15.
- 2 Dispatch (11/16 polygraph and 11/14 polygraph)

New Hires:

- 2 new officers who recently graduated from the academy are currently in Field Training.
- 1 Lateral from Marin County starts Field Training the week of November 13th.







RECRUITMENT EFFORTS

Weekly applications reviewed Bi-weekly interviews of applicants **Attend Recruitment events/ Marketing Strategies-Fresh Eyes Recruitment Videos** Social media posts





















POTENTIAL CRIME PREVENTION ENHANCEMENTS

Hire Part-Time Crime Prevention Assistant-

Conduct site security surveys for residential & businesses

Expand Sign Program for Neighborhood Watch Programs

• Replace old signs and expand with new signs

Market and Expand Neighborhood Watch Programs

Neighborhood meets to discuss security measures

Market "See Something, Say Something"

• Strive for more active public awareness







COMMUNITY SAFETY GRANTS

- Expand Flock Cameras for Associations/Neighborhoods
- Create Security Lighting assistance/Monitoring
 System
- Assist in Doorbell Ring Cameras purchase
- Assist security cameras purchase for residential or businesses
- Assist in unarmed uniformed Security Guards Deployment
- Assist in Purchase of Security Fences/Energized Fencing (zoning change required)









COST ANALYSIS

Part-time Crime Prevention Assistant-\$70,000 per year

Flock Cameras- \$3,000.00 each per year

Doorbell Ring Cameras- \$100.00 each

Create Security Lighting assistance/monitoring System- \$1500-\$25,000

Assist security cameras purchase for residential or businesses/monitoring services-\$1,500-\$25,000

Assist in purchase of Security Fences/Energized Fencing (zoning change required)- Cost Varies depending on size



ECONOMIC DEVELOPMENT GRANT PROGRAM

 \$85,000 to help small businesses improve safety measures with small individualized grants.

Could Includes:

- Crime Prevention Seminar tips to prevent and respond to common problems
- Security Assessments in-depth physical assessment and info about potential upgrades
- Security Grants up to \$5,000 for security improvements
- Appx. 20 businesses could receives grants



CITY COUNCIL COST SHARE DISCUSSION

Funding considerations

- Criteria for one time grant opportunities for business and/or resident owners
- Setting cost limit for security assessment assistance-\$85,000 available
- Allocating additional funds to meet the demand



QUESTIONS AND DISCUSSIONS





BEAUTIFY SAN LEANDRO

SAN LEANDRO CITY COUNCIL NOVEMBER 13, 2023

Reallocation of ARPA Funds

\$1.6 m from Two Programs

\$800,000 - Clean Streets Team

Funding envisioned to hire Downtown Streets
Team members to help clean San Leandro streets
and beautify the community. This program
aimed to assist homeless and low-income
individuals with jobs to rebuild their lives.

Council directed this funding to Beautification and community preservation in July 2023.



\$800,000 - Enhanced Street Cleanliness

Unspent funds, including \$500,000 for public restrooms found to be unnecessary when stores reopened, can be reprogrammed to further beautification efforts.

IMPACT

Only high priority projects were recommended for funding

BALANCE

New projects, funding of existing programs and program shortfalls **DELIVERABLE**

Projects that could be delivered by current staff

Criteria

An interdepartmental team evaluated potential Beautification programs and projects

In the Near Term...

The \$1.6 million in funds are recommended to be reassigned to projects focused on beautifying San Leandro



Enhanced Pick
up of Illegal
Dumping
Pick up of illegal
dumping throughout
the City including
other agency's rights
of way



Volunteer San
Leandro
Staffing, start up
costs, grant program,
outreach, volunteer
website and litter
pickup kits



Downtown
Enhancements
Improvements to
breezeways and
landscaping, artistic
enhancements;
purchase of
decorative streetlights



Rehabilitation

Funding of shortfall in median maintenance contract and new rehabilitation projects

Median

Maintenance &



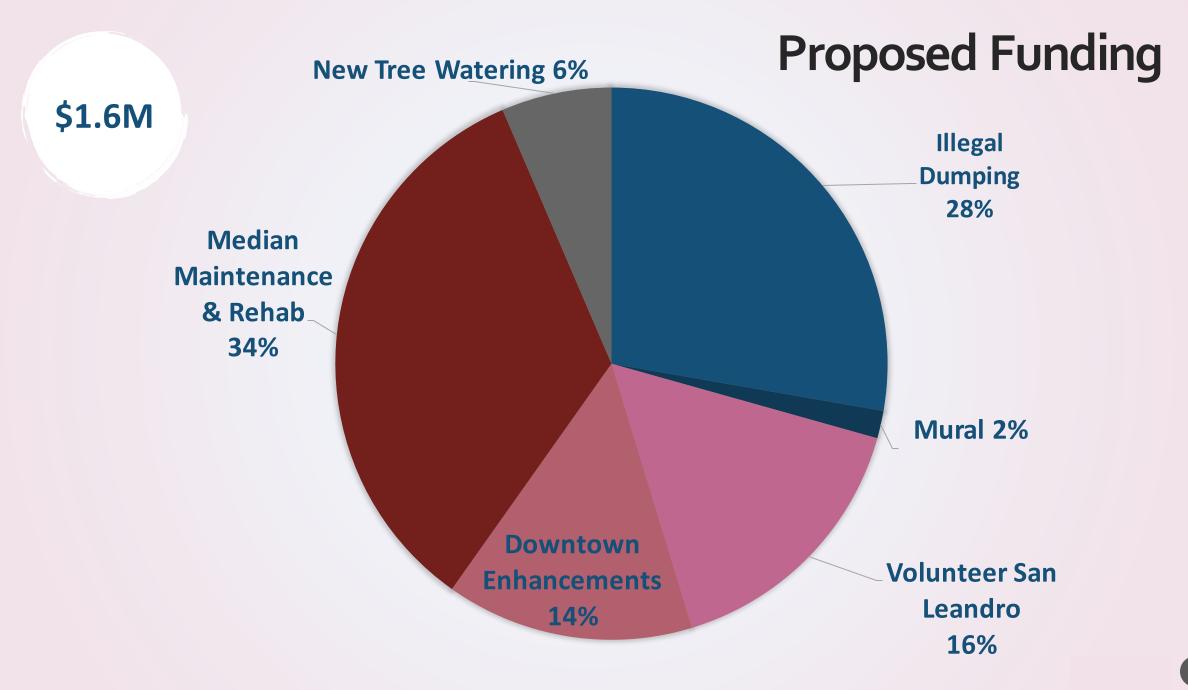
Watering
Contract to water the
1,000 new trees for 3years

New Tree



Funding for one additional mural

Mural



DISCUSSION AND FEEDBACK