

Human Services Department

Administration | Outreach | Marketing

Senior Services

- Flex Program
- Mercy Brown Bag and Spectrum
- Classes, activities, events, and programs
- Age Friendly Action Plan

Homelessness

- Lewelling Interim Housing and Navigation Center
- Cooling & Warming Centers
- Point-in-Time count
- Rental Assistance Pilot
- Support nonprofit shelter operations
- Safe Parking (tbd)

Outreach

- Coordinate homeless outreach efforts
- Domestic Violence Outreach
- Alternative 911 Response Unit
- Greenhouse Safety Ambassador

Funding Critical Nonprofit Services

- Community Assistance Programs
- ARPA funded agreements
- Contracts & Agreements funded via other sources (eg Federal, State, County or City General Fund)

Rooted in Racial Equity

FY23-24 Major Accomplishments

- Approval:
 - Safety Ambassador expansion at Greenhouse Marketplace
 - Alternative Response Unit (mental health)
 - Homelessness Prevention Rental Assistance Program
- Age Friendly Action Plan
- Awarded Homekey funding for Lewelling Interim Housing and Drop-in Center
- Hosted two Senior Resource Fairs
- Approval to hire additional staff
- Cleaned up administrative procedures
- One-time funding to support Building Futures FY24-25 shelter deficit
- Winter Shelter
- Point-in-Time Count

Looking forward: FY24-25

- Launch:
 - Safety Ambassador expansion at Greenhouse Marketplace (Q1)
 - Alternative Response Unit (mental health) (Q2 or Q3)
 - Homelessness Prevention Rental Assistance Program (Q3)
- Age Friendly Action Plan implementation
- Opening Lewelling Interim Housing and Drop-in Center (December 2024)
- Continue to explore Safe Parking
- One-time funding to support food security efforts
- Additional funding for FY26-FY27 Community Assistance Program
- Diversifying senior service offerings