City of San Leandro FY24 and FY25 Biennial Budget



## Department Presentations

City Council Work Session April 10, 2023

## Preliminary Department Budget Proposals

- Current staffing structure
- Priorities for the new biennium
- Proposed desired staffing structure
- Summary of budget changes
  - ► Revenues if applicable
  - Expenditures

## Capital Funding

► No new capital funding

▶ \$13 M in already committed funds for Capital Improvement Program (CIP)

Focus will be on projects already funded

Staff will explore other revenue sources for future CIP funding

### Internal Service Funds Cost Increases

Cost recover goods and services between departments

- Included all costs of these programs, including personnel
- Market forces (mostly inflation) have driven up costs
- Where possible, use of fund balance will alleviate pressure on General Fund

## Other Key Factors

- Aligning budget to actual needs and costs
- ▶ Mid-year budget adjustment of salaries \$4 M to other uses
- Realistic onboarding of vacant positions
- ► Conservative revenues given economic climate
- Increased labor costs
- Investments in staff training and recognition
- Finance still fine-tuning details for proposed budget

## Overall City Budget Summary

\$13,474,371

SURPLUS/(DEFICIT)

| REVENUE                        |        | 2021 Actuals                |     | 2022 Actuals                  | 2023 Adjusted<br>Budget       | 2024 Proposed<br>Budget       | 2025 Proposed<br>Budget       |
|--------------------------------|--------|-----------------------------|-----|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| General Fund Revenue           |        | \$131,848,                  | 874 | \$135,453,589                 | \$133,526,710                 | \$137,992,835                 | \$140,939,935                 |
| Non-General Fund Reve          | nue    | \$68,085,                   | 505 | \$74,146,667                  | \$98,020,971                  | \$75,234,459                  | \$75,967,212                  |
| Total                          |        | \$199,934,                  | 378 | \$209,600,256                 | \$231,547,680                 | \$213,227,294                 | \$216,907,147                 |
| % Change from PY               |        |                             |     | 5%                            | 10.5%                         | (7.9%)                        | 1.7%                          |
| \$ Change from PY              |        |                             |     | \$9,665,877                   | \$21,947,424                  | -\$18,320,386                 | \$3,679,853                   |
|                                |        |                             |     |                               |                               |                               |                               |
| EXPENSES                       | 2021 A | ctuals                      | 202 | 2 Actuals                     | 2023 Adjusted<br>Budget       | 2024 Proposed<br>Budget       | 2025 Proposed<br>Budget       |
| Salaries & Benefits            |        | 569,385,580                 | 202 | \$67,820,475                  |                               |                               |                               |
|                                |        |                             | 202 |                               | Budget                        | Budget                        | Budget                        |
| Salaries & Benefits            | \$     | \$69,385,580                | 202 | \$67,820,475                  | \$79,762,887                  | \$86,139,316                  | \$91,604,120                  |
| Salaries & Benefits Operations | \$     | \$69,385,580<br>117,074,429 | 202 | \$67,820,475<br>\$126,284,515 | \$79,762,887<br>\$277,225,503 | \$86,139,316<br>\$129,176,651 | \$91,604,120<br>\$123,407,329 |

\$15,495,266

(\$125,440,710)

(\$2,085,672)

\$1,895,698

## General Fund Only

| REVENUE             | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Budget | 2024 Proposed<br>Budget | 2025 Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------|-------------------------|-------------------------|
| Revenue             | \$131,848,874   | \$135,453,589   | \$133,526,710  | \$137,992,835           | \$140,939,935           |
| % Change from PY    |                 | 3%              | (1.4%)         | 3.3%                    | 2.1%                    |
| \$ Change from PY   |                 | \$3,604,716     | (\$1,926,880)  | \$4,466,125             | \$2,947,100             |
|                     |                 |                 |                |                         |                         |
| EXPENSES            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Budget | 2024 Proposed<br>Budget | 2025 Proposed<br>Budget |
| Salaries & Benefits | \$53,807,219    | \$54,153,772    | \$62,829,247   | \$65,940,896            | \$70,231,523            |
| Operations          | \$58,363,547    | \$69,243,737    | \$88,782,663   | \$77,823,105            | \$76,258,911            |
| TOTAL               | \$112,170,766   | \$123,397,509   | \$151,611,910  | \$143,764,000           | \$146,490,434           |
| % Change from PY    |                 | 10%             | 23%            | (5%)                    | 2%                      |
| \$ Change from PY   |                 | \$11,226,743    | \$28,214,401   | (\$7,847,910)           | \$2,726,433             |
|                     |                 |                 |                |                         |                         |
| SURPLUS/(DEFICIT)   | \$19,678,108    | \$12,056,081    | (\$18,085,200) | (\$5,771,165)           | (\$5,550,499)           |

## General Fund Balance

| Fund Balance By Category      | FY2023 |
|-------------------------------|--------|
| Beginning Fund Balance (Est.) | 72,859 |
| Fund Balance By Category      |        |
| Non-spendable                 | 7,219  |
| Restricted                    | 13,915 |
| Assigned                      | 1,214  |
| Unassigned                    | 38,800 |
| Total Committed               | 61,148 |
|                               |        |
| Available Fund Balance        | 11,711 |

### Service Pillars

## Administrative & General Government

- City Manager's Office
- Legislative
- Finance
- Human Resources
- Information Technology

#### Culture & Services

- Library
- Recreation
- Human Services

#### Public Infrastructure & Development

- Engineering
- Public Works
- Community
   Development

#### **Public Safety**

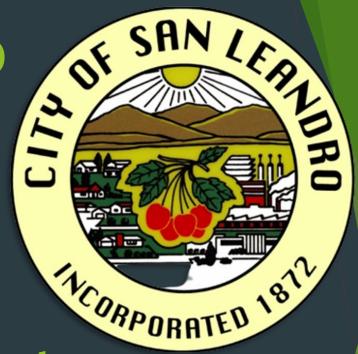
- Fire
- Police

• Questions and comments at the end of each service pillar

### Administrative & General Government

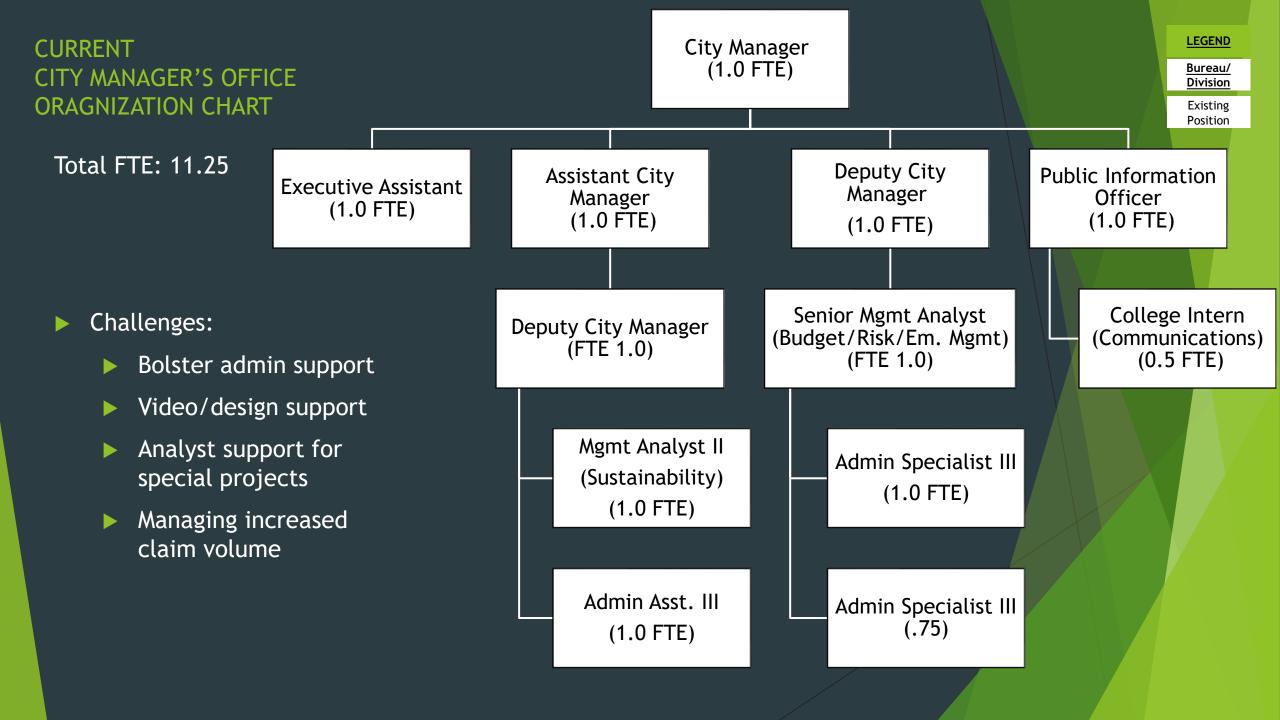
- City Manager's Office
- Legislative
- **←**Finance
- +Human Resources
- Information Technology

City of San Leandro FY24 and FY25 Biennial Budget



## City Manager's Office Budget Presentation to City Council

April 10, 2023



# CITY MANAGER'S OFFICE PRIORITIES

#### Organizational Development

- Culture Change
- Mentoring Programs
- Innovation
- Training

#### Support Major Initiatives

- Communications: Revenue Measures, Translation, and Outreach
- Risk: Contracting Process Updates
- Sustainability: Trees and Resilience Hubs
- Emergency Management: Planning, Training, and EOC Upgrades



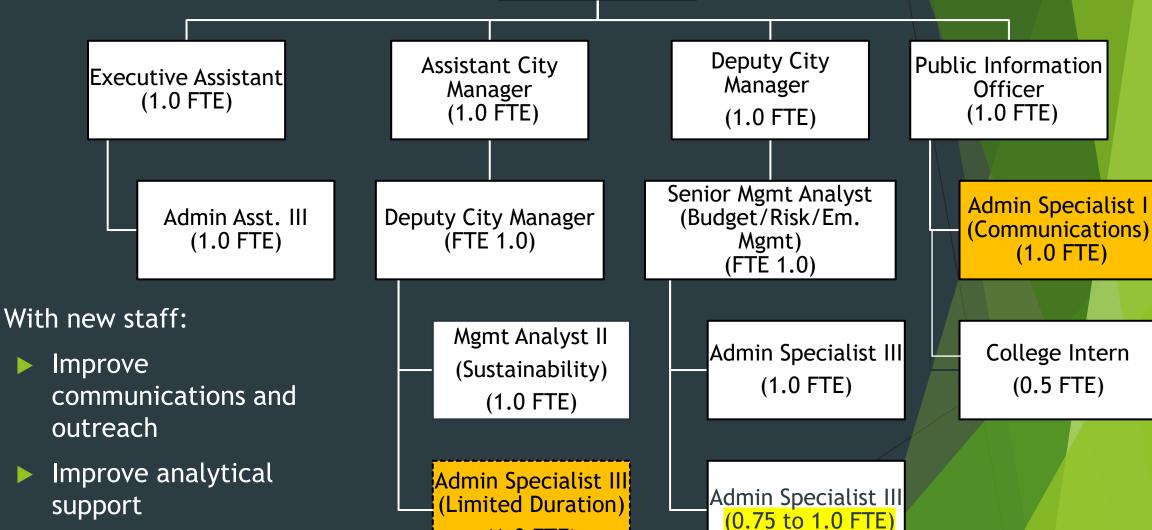
Total FTE: 12.25 Net New FTE: 2.25

City Manager (1.0 FTE)

LEGEND

Bureau/ Division

Existing Position



(1.0 FTE)

## Department Budget Changes

- Staffing
  - ► Analyst: support with special projects and process improvements
  - Communications: increase digital outreach efforts
  - ▶ Risk: bolster staffing to absorb claim volume increases
- Non-Staffing
  - ► Increase training budget for professional development
  - ▶ Increase budget for translation services to expand outreach

### City Manager's Department Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | \$87,500        | \$122,590       | \$105,000                  | \$969,720                  | \$1,020,000                |
| Salaries & Benefits | \$1,428,331     | \$1,840,089     | \$1,991,808                | \$2,525,529                | \$2,658,246                |
| Operations          | \$276,336       | \$395,743       | \$888,082                  | \$1,444,028                | \$986,038                  |
| Total Expenses      | \$1,890,876     | \$2,498,609     | \$3,165,076                | \$4,389,438                | \$4,069,812                |
| Surplus/ ( Deficit) | (\$1,803,376)   | (\$2,376,019)   | (\$3,060,076)              | (\$3,419,718)              | (\$3,049,812)              |
| % Change from PY    |                 | 32%             | 27%                        | 39%                        | (7%)                       |
| \$ Change from PY   |                 | \$607,733       | \$666,468                  | \$1,224,362                | (\$319,627)                |
| FTE                 | 11.3            | 11.3            | 11.3                       | 13.5                       | 13.5                       |

- Increased labor costs
- New ongoing costs for staff development and recognition
- Expanded communications funding for outreach, translation services

City of San Leandro FY24 and FY25
Biennial Budget

Legislative Budget
Presentation to City Council

April 10, 2023

# CITY CLERK'S DEPARTMENT ORGANIZATION CHART

(no proposed changes)

**LEGEND** 

Bureau/ Division

Existing Position

Total FTE = 3 New FTE = 0

#### City Clerk

Elections Official, Legislative Budget Manager (1 FTE)

**Deputy City Clerk** 

Records Manager, PRA requests, FPPC Filing Officer (1 FTE) **Administrative Assistant III** 

Public Counter & General
Office Support
(1 FTE)

- All staff have access to leadership
- City Clerk has more capacity for coaching
- Cross training is enabled
- Allows for implementation of citywide process efficiencies in records management and agenda packet management

## Legislative Priorities

#### Staff Technical Development

- Increase Leader Availability by Mentoring and Coaching
- Professional Development
- Increase Capacity for Staff

#### Programmatic Efficiencies

- Create policies and procedures citywide
- Implement new software for records management, agenda management and records retention schedule upgrade
- Create budget cost centers making budget tracking more efficient

#### Elections

• 2024 General Election

### Legislative Operating Costs\*

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------|----------------------------|----------------------------|
| Revenue             | N/A             | N/A             | N/A            | N/A                        | N/A                        |
| Salaries & Benefits | \$775,687       | \$943,192       | \$1,119,845    | \$1,000,585                | \$1,036,940                |
| Operations          | \$1,624,633     | \$1,735,819     | \$1,750,268    | \$1,242,391                | \$1,861,337                |
| Total               | \$2,400,320     | \$2,677,011     | \$2,870,113    | \$2,242,958                | \$2,898,276                |
| Surplus/ (Deficit)  | (\$2,400,320)   | (\$2,677,011)   | (\$2,870,113)  | (\$2,242,958)              | (\$2,898,276)              |
| % Change from PY    |                 | 12%             | 7%             | (22%)                      | 29%                        |
| \$ Change from PY   |                 | \$276,691       | \$193,102      | (\$627,156)                | \$655,319                  |
| Total FTE           | 2               | 3               | 3              | 3                          | 3                          |

<sup>\*</sup>Includes costs for Mayor and City Council

- Budget is being aligned with actual costs and true need
- Capacity is increased to meet priorities and transparency
- ▶ Investments in staff are being made to develop and retain talent

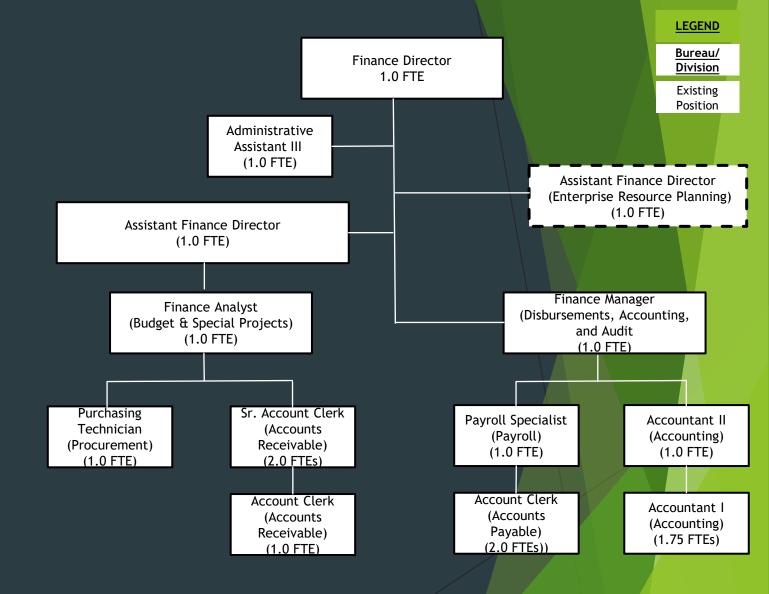
City of San Leandro FRY24 and FY25
Biennial Budget



April 10, 2023

# CURRENT FINANCE DEPARTMENT ORGANIZATION CHART

- Unequal access to leadership
- Lack of capacity for staff coaching and development
- Insufficient cross training
- Initiatives and systems not fully supported
- Budget monitoring lacking



Total FTE: 15.75

### Priorities

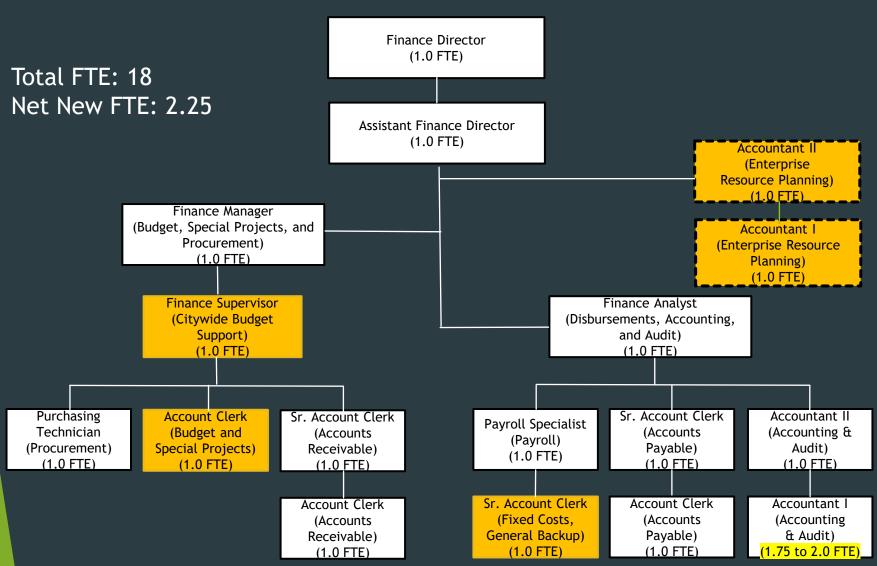
#### Staff Development

- Increase mentoring and coaching
- Enable and empower staff
- Increase Training
  - Internal cross training
  - Conferences

#### Support Major Initiatives

- Realign budget to actuals
- Explore alternative revenue options
- Lower liabilities
- Increase transparency and efficiency

Existing Position



- All staff have access to leadership
- Finance Analysts
  have more
  capacity to
  provide more
  coaching
- Cross training is enabled
- Bandwidth is added to support projects and best practices
- Allows for citywide budget monitoring

## Summary of Budget Changes

- Staffing
  - Upgrade Administrative Assistant III to Finance Supervisor
  - Increase 0.75 Accountant I to 1.0 Accountant I
  - Upgrade Account Clerk to Sr. Account Clerk
  - New Account Clerk
  - Accountant II and Accountant I to support ERP
- Non-Staffing
  - ► Consulting services for Alternative Revenue Measures \$300K
  - ► Allocations for staff development

## Finance Department Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | N/A             | N/A             | N/A                        | N/A                        | N/A                        |
| Salaries & Benefits | \$1,801,815     | \$2,234,725     | \$2,518,516                | \$2,886,001                | \$3,051,933                |
| Operations          | \$1,453,574     | \$1,414,967     | \$1,996,176                | \$2,029,909                | \$1,760,698                |
| Total               | \$3,255,389     | \$3,649,692     | \$4,514,691                | \$4,915,910                | \$4,812,632                |
| Surplus/ (Deficit)  | (\$3,255,389)   | (\$3,649,692)   | (\$4,514,691)              | (\$4,915,910)              | (\$4,812,632)              |
| % Change from PY    |                 | 12%             | 24%                        | 9%                         | (2%)                       |
| \$ Change from PY   |                 | \$394,303       | \$865,000                  | \$401,219                  | (\$103,279)                |
| Total FTE           | 14              | 13              | 15.75                      | 18                         | 18                         |

- Increased labor costs
- One-time costs in FY24 for researching revenue options to support capital program
- New ongoing costs for staff development and recognition

## City of San Leandro FY24 and FY25 Biennial Budget

Human Resources
Department Budget
Presentation to City Council



April 10, 2023

# HUMAN RESOURCES DEPARTMENT Current Staffing

LEGEND

Bureau/ Division

Existing Position

Recruiting function is severely under resourced in an extremely tight labor market

No staff capacity to undertake new program, projects, and system improvements

Inadequate HR staffing to support the City workforce needs

Total 7.7 FTE

Human Resources Director
(1 FTE)

Senior HR Analyst (1 FTE)

Workers Compensation Employee/Labor Relations Recruitment, Class/Comp

HR Technician (1 FTE)

HR Technician (1 FTE)

Senior HR Analyst (1 FTE)

Recruitment

Employee/Labor Relations

Position Control, Class/Comp

HR Analyst (1 FTE)

Benefits/Leaves HRIS/Payroll

HR Technician
(1 FTE Limited Duration)

Administrative Assistant III PT (0.7 FTE)

# HUMAN RESOURCES DEPARTMENT Priorities

#### Support Major Initiatives

- Recruitments
- Employee Recognition & Engagement
- Comprehensive Classification & Compensation study
  - Labor negotiations in 2024
- Enterprise Resource Planning (ERP)

#### Support Employee/Workplace Needs

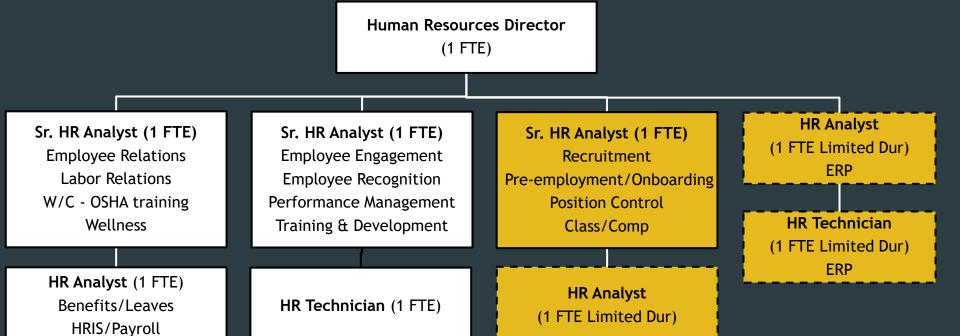
- Need adequate HR staffing to support org/dept service delivery
- Average industry staffing ratio is 2.6 (HR-to-Employee)
- Current staffing ratio is 1.7
- Proposed staffing ratio will be 2.3

# HUMAN RESOURCES DEPARTMENT Proposed Staffing

**LEGEND** 

Bureau/ Division

Existing Position



- Dedicated team to address Recruitment demands
- Provide capacity to focus on Employee Engagement and Recognition
- Better alignment of functions and defined roles
- Adequate HR staffing to better support dept/org service delivery

HR Technician (1 FTE)

Administrative Assistant II
(1 FTE)

HR Technician (1 FTE Temp)

Total FTE: 12.25

Net New FTE: 4.55

Administrative Assistant II (0.7 reduced to 0.25 FTE)

## Summary of Budget Changes

- Staffing (Net New FTE = 1.75 + 3 Limited duration)
  - ► NEW Sr. Human Resources Analyst (1)
  - ▶ NEW Human Resources Analyst (1 limited duration)
  - ▶ NEW Human Resources Analyst ERP (1 limited duration)
  - NEW Human Resources Technician ERP (1 limited duration)
  - ► NEW Administrative Assistant II (1)
  - ▶ Decrease Administrative Assistant III (0.5) to Administrative Assistant II (0.25)
- Operational
  - ► Increase funding to support Employee Engagement and Culture program, activities, and events; develop a robust Employee Recognition program
  - ▶ Increase funding to support Recruitment functions.

# HUMAN RESOURCES DEPARTMENT Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | N/A             | N/A             | N/A                        | N/A                        | N/A                        |
| Salaries & Benefits | \$1,155,259     | \$1,267,804     | \$1,372,027                | \$1,879,488                | \$1,929,049                |
| Operations          | \$432,552       | \$591,685       | \$792,267                  | \$554,031                  | \$546,977                  |
| Total               | \$1,587,811     | \$1,859,489     | \$2,164,295                | \$2,433,518                | \$2,476,026                |
| Surplus/ (Deficit)  | (\$1,587,811)   | (\$1,859,489)   | (\$2,164,295)              | (\$2,433,518)              | (\$2,476,026)              |
| % Change from PY    |                 | 17%             | 16%                        | 12%                        | 2%                         |
| \$ Change from PY   |                 | \$271,678       | \$304,806                  | \$269,224                  | \$42,507                   |
| Total FTE           | 5               | 5               | 7.7                        | 12.25                      | 12.25                      |

- Increased labor costs
- Investment in Employee Recognition

## City of San Leandro FY24 and FY25 Biennial Budget



Information Technology Department Budget Presentation to City Council

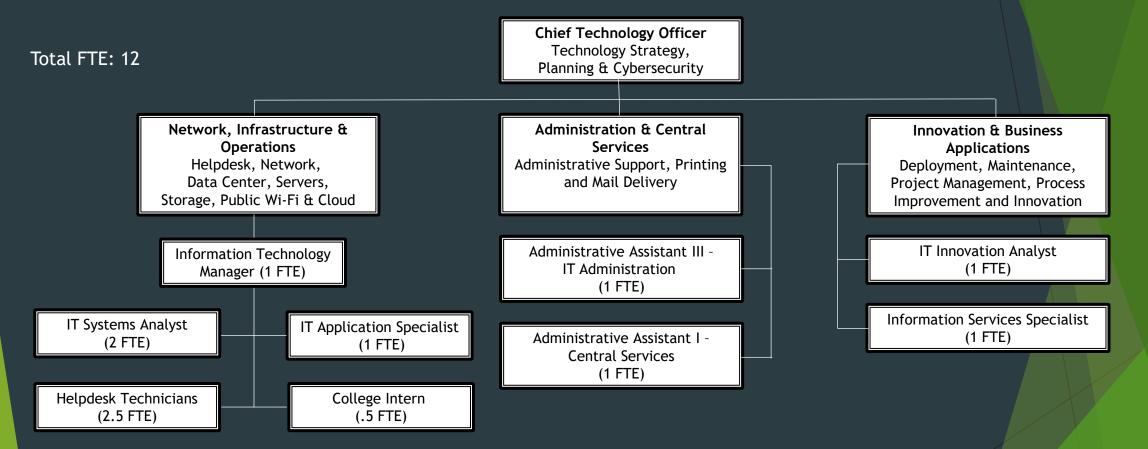
April 10, 2023

## INFORMATION TECHNOLOGY DEPARTMENT CURRENT ORGANIZATION CHART

**LEGEND** 

Bureau/ Division

Existing Position



- Challenges:
  - Insufficient resources supporting innovation and core business applications, including Enterprise Resource Planning (ERP), City Website, Permitting and Police applications
  - ▶ Insufficient resources for infrastructure and operational support

# INFORMATION TECHNOLOGY DEPARTMENT PRIORITIES

#### Cybersecurity

- Maximize the City's cybersecurity posture
- Defend against increasing regional and global threats

#### Infrastructure & Operations

- Stabilize critical technology infrastructure & enable a modern workforce
- Replace aging network and data center infrastructure
- Deploy laptops to City staff and rugged laptops to Police to enable a modern workforce

#### Improve Citywide Business Applications

- New Enterprise Resource Planning (ERP) System
- Deploy new Mobile 311 system

#### Improve City Processes & Build Foundation to Become a Smart City

- Build innovation and application support team to assist City with process improvement initiatives
- Develop and implement technology standards for hardware and software

## INFORMATION TECHNOLOGY DEPARTMENT PROPOSED ORGANIZATION CHART

IT Application Specialist

(1 FTE)

College Intern

(.5 FTE)

**LEGEND** 

Bureau/ Division

Existing Position

Chief Technology Officer
Technology Strategy,
Planning & Cybersecurity

### Network, Infrastructure & Operations

Helpdesk, Network, Data Center, Servers, Storage, Public Wi-Fi & Cloud

Information Technology Manager (1 FTE)

IT Systems Analyst (2 FTE)

Helpdesk Technicians (2.5 FTE)

Helpdesk Technician -Police Department (1 FTE)

#### Administration & Central Services

Administrative Support, Printing and Mail Delivery

Administrative Assistant III -IT Administration (1 FTE)

Administrative Assistant I -Central Services (1 FTE)

16 Full-Time Equivalent (FTE) Positions New FTE = 4

### Innovation & Business Applications

Deployment, Maintenance, Project Management, Process Improvement and Innovation

Information Technology Manager
- Limited Duration
(1 FTE)

IT Innovation Analyst (1 FTE)

1 Innovation Analyst - ERP -Limited Duration (1 FTE)

> 1 Innovation Analyst -Police Department (1 FTE)

Information Services Specialist (1 FTE)

### IT Department Budget Changes

- Staffing:
  - ▶ 2 limited duration FTEs
    - ► Information Technology Manager
    - ► Innovation Analyst ERP
  - ▶ 2 regular FTEs
    - ► Helpdesk Technician Police Dept.
    - Innovation Analyst Police Dept.
- Non-Staff
  - ▶ No increase to operational budget from FY23

## Information Technology Department Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | \$4,268,471     | \$4,450,115     | \$7,802,495                | \$7,272,645                | \$7,585,574                |
| Salaries & Benefits | \$1,722,060     | \$1,791,085     | \$1,999,946                | \$3,521,367                | \$3,657,379                |
| Operations          | \$2,451,385     | \$2,794,639     | \$6,948,859                | \$3,227,097                | \$3,801,587                |
| Total               | \$4,173,445     | \$4,585,724     | \$8,948,806                | \$6,748,464                | \$7,458,966                |
| Surplus/ (Deficit)  | \$95,026        | (\$135,609)     | (\$1,146,310)              | \$524,181                  | \$126,607                  |
| % Change from PY    |                 | 10%             | 95%                        | (25%)                      | 11%                        |
| \$ Change from PY   |                 | \$412,279       | \$4,363,082                | (\$2,200,342)              | \$710,502                  |
| Total FTE           | 11              | 11.5            | 12.12                      | 16.12                      | 16.12                      |

- Budget aligned with actual technology hardware, software and services costs
- Staffing additions needed to deliver transformational projects and services, including ERP, Mobile 311 and Public Safety technology services
- Investment in cybersecurity and back up infrastructure to improve disaster recovery

### Questions

### Culture & Services

**←**Library

Recreation

Human Services

City of San Leandro FY24 and FY25 Biennial Budget

Library Services Department
Budget
Presentation to City Council

April 10, 2023

### **CURRENT LIBRARY** DEPARTMENT **ORGANIZATION CHART**

#### Library Administration

Assistant Library Director (1 FTE) Strategy & Financial/Operations Management

#### Technical Services/Circulation

Senior Librarian (1 FTE) Supervises - Materials Purchasing, Cataloging & Circulation

Librarian (1 FTE) Oversees Circulation, LINK+, Library Data, Provides Reference Services

Senior Library Assistants (2 FTE) Processes Materials, Leads Circulation Services, & plans/conducts programming

Library Assistants (2 FTE) Processes Materials & Circulation Services

11 PT Library Clerks (4.76 FTE) Customer/Circulation Services

5 PT Library Aides (1.90 FTE) 1.2 FTE Vacant Customer/Circulation Services

Strategy & Management

Library Administration Library Director (1FTE) Financial/Operations

- Need for increased capacity for strategic planning
- Need for investment in coaching and staff development
- Opportunities exist to increase service delivery, enhance operations, and improve organizational efficiencies

Library Administration Admin Assist III (1 FTE)

#### **LEGEND**

Bureau/ Division

Existing Position

#### Security/Maintenance

6 Library Security Aides (1.84 FTF)

> 4 Maintenance Aides (1.45 FTE)

#### **Adult Services**

Senior Librarian (1 FTE)

7 Librarians (4.39 FTE) Reference Services, Adult Programming & Material Selection

Literacy Coordinator (1 FTE) Volunteer Literacy Program

1 PT Senior Library Assistant (0.48 FTE) Family Literacy Program

#### **Branch Services**

Senior Librarian (1 FTE)

Librarian (1 FTE) Oversees Branch Youth Collections, Programming & Outreach

Senior Library Assistants (2 FTE) Leads Circulation Services, &

plans/conducts programming

3 PT Library Clerks (1.30 FTE) Customer/Circulation Services

1 PT Library Aide (0.36 FTE) Customer/Circulation Services

Librarians (2 FTE) Reference Services, Adult

Youth Services

Senior Librarian (1 FTE)

Programming & Material Selection

Senior Library Assistant (1 FTE) Programming & Service

#### Museum

1 PT Museum Curator (0.35 FTE)

2 PT Senior Library Assistants (0.72 FTE) Tours

#### Café

3 PT Library Aides (1.07 FTE)

Total FTE = 37.65

### LIBRARY DEPARTMENT PRIORITIES

#### Staff Development

- Enable and empower
- Inspire appropriate risk-taking
- Exposure to industry standards and innovation

#### **Engage the Community**

- Expand outreach and partnership
- Expand translations for marketing (esp. in schools)
- Express and celebrate the diverse community through art, history, and cultural programming
- Provide access to learn robotics, 3D printing, AI, graphic design, computer programming, and other current tech skills
- Advance workforce development technology and literacy

### LIBRARY DEPARTMENT PRIORITIES

### Diversity Equity Inclusion & Belonging in Action

- Expand translations of the library experience
- Deliver collections in multiple languages
- Provide Family Special Needs collections & resources
- Diversify authors and protagonists that reflect our community make up
- Continue to bridge the digital divide
- Revise policies with DEIB in mind

# PROPOSED LIBRARY DEPARTMENT ORGANIZATION CHART

Library Administration Library Director (1FTE) Strategy & Financial/Operations Management

- Builds capacity for strategic planning
- Expands staff coaching and staff development
- Improves service delivery, enhances operationsand increases organizational efficiencies

#### Library Administration

Assistant Library Director (1FTE) Strategy & Financial/Operations Management Library Administration

Management Analyst II (1FTE)
Tactical Financial/Operations
Management

Library Administration

Admin Assist III (1FTE) Clerical

Youth Services

Senior Librarian (1 FTE)

#### LEGEND

Bureau/ Division

Existing Position

#### Technical Services/Circulation

Senior Librarian (1 FTE)
Materials Purchasing, Cataloging &
Circulation

Librarian (1 FTE) Oversees Circulation, LINK+, Library Data, Provides Reference Services

Senior Library Assistants (2 FTE)
Processes Materials, Leads Circulation
Services, & plans/conducts programming

Library Assistants (2 FTE)
Processes Materials, can leads
Circulation Services

11 PT Library Clerks (4.76 FTE) Customer/Circulation Services

5 PT Library Aides (1.375 FTE) 0.83 FTE Vacant Customer/Circulation Services Branch Services

Senior Librarian (1 FTE)

Librarian (1 FTE)
Branch Youth Collections,
Programming & Outreach

Senior Library Assistants (2 FTE)

Leads Circulation Services, & plans/conducts programming

3 PT Library Clerks (1.30 FTE) Customer/Circulation Services

1 PT Library Aides (0.28 FTE) Customer/Circulation Services

Total FTE = 38.67 Net New FTE = 1.02 Adult Services Senior Librarian (1 FTE)

7 Librarians (4.8 FTE)
Reference Services, Adult
Programming & Material
Selection

Librarian (1 FTE) Volunteer Literacy Program

Senior Library Assistant (0.48 FTE) Family Literacy Program

Café

2 PT Library Aides
(0.55 FTE)
Operate the Cafe

Librarians (2 FTE)
Reference Services, Adult
Programming & Material
Selection

Senior Library Assistant (1 FTE) Programming & Service

Museum
1 PT Museum
Curator (0.48 FTE)

2 PT Senior Library Assistants (0.96 FTE) Tours Security/Maintenance

6 Library Security Aides

(2.48 FTE)

De-escalation w/upset patrons and patrol

facilities

3 Maintenance Aides
(1.21 FTE)
Meeting Room Setup
and Transit Item
Delivery

### Summary of Budget Changes

- Staffing Net New FTE = 1.02
  - Add Management Analyst II
  - Upgrade Project Literacy Coordinator to Librarian
  - ► Hours Upgrades PT Library Security Aide Hours
  - ► Hours Upgrades PT Museum Curator to Actuals
  - ▶ Hours Upgrades PT Museum Senior Library Assistants to actuals
  - ► Hours Upgrades PT Librarians
  - ► Hours/Position Reductions PT Library Aides
  - ► Hours/Position Reductions PT Maintenance Aides

#### Operational

- ► Translation and collections for DEIB in action
- Digital divide initiatives and historical preservation
- ▶ Increase in Summer Library Program and weekly performer/supply costs
- Allocation for staff development and recognition

# LIBRARY DEPARTMENT Operating Costs

- Increased costs for labor, translation services, staff development, materials, and performers drive the 17% increase in FY24 from FY23.
- Due to COVID, FY21 was underspent so FY22 looks inflated showing a 15% change in actuals from FY21.

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | \$462           | \$29,490        | \$125,000                  | \$31,000                   | \$31,000                   |
| Salaries & Benefits | \$3,140,300     | \$3,514,070     | \$4,278,596                | \$4,337,638                | \$4,754,942                |
| Operations          | \$2,416,804     | \$2,878,521     | \$3,290,522                | \$3,391,736                | \$3,514,781                |
| Total               | \$5,557,104     | \$6,392,591     | \$7,569,119                | \$7,729,375                | \$8,269,723                |
| Surplus/ (Deficit)  | (\$5,556,642)   | (\$6,363,101)   | (\$7,444,119)              | (\$7,698,375)              | (\$8,238,723)              |
| % Change from PY    |                 | 15%             | 18%                        | 2%                         | <b>7</b> %                 |
| \$ Change from PY   |                 | \$835,487       | \$1,176,528                | \$160,256                  | \$540,348                  |
| Total FTE           | 36              | 36              | 37.65                      | 38.64                      | 39.90                      |

### City of San Leandro FY24 and FY25 Biennial Budget



### Recreation Department Budget Presentation to City Council

April 10, 2023

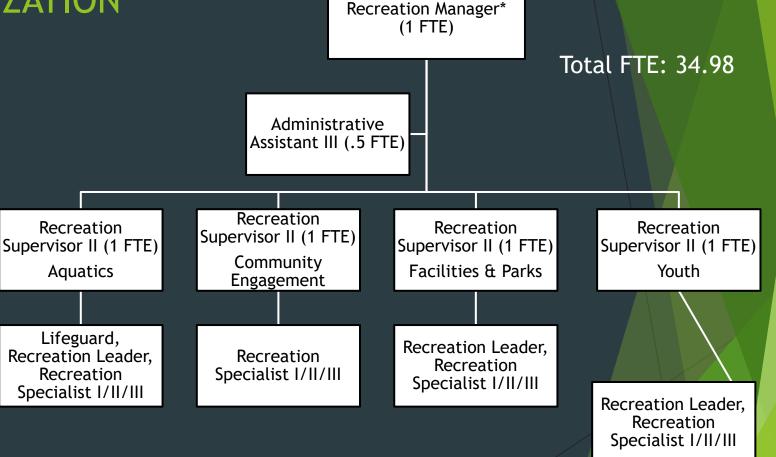
**LEGEND** 

Bureau/ Division

Existing Position

# CURRENT RECREATION DEPARTMENT ORGANIZATION CHART

- Split administrative support
- Leadership focused on administrative/ front-line duties, not staff development or coaching
- Insufficient cross training
- Engaging PT staff to retain



### Recreation Priorities

#### Staff Development

- Teambuilding
- Mentoring and Coaching
- Internal Cross Training

#### Community Enrichment and Engagement

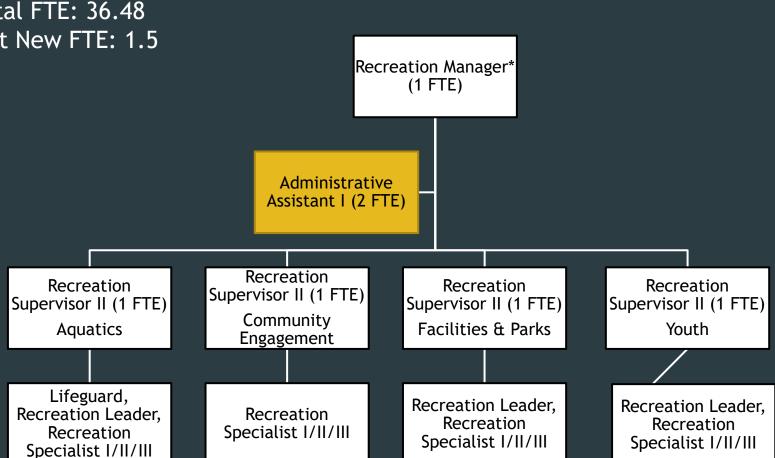
- Cherry Festival & Parade
- Summer Series and Special Events
- Comprehensive Parks Assessment and Parks Master Plan

#### **Council Initiatives**

- Quality of Life and Wellness
- Infrastructure
- Inclusive Work Environment

#### PROPOSED RECREATION DIVISION ORGANIZATION CHART

Total FTE: 36.48 Net New FTE: 1.5



- Dedicated Administrative Assistant assigned to Recreation
- Bandwidth is added to support Recreation Supervisors and programs
- Capacity to provide coaching and staff development
- Internal cross training is enabled

### Recreation Division Budget Changes

- Staffing
  - ▶ Bolster Administrative Assistant I positions to create supervisory bandwidth
  - Organize staffing and operational costs by division/program
- Non-Staffing
  - ▶ Enhance training costs throughout the divisions/programs
  - Expand consulting services for Community Promotions/Special Events

### Recreation Division Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | \$611,990       | \$1,001,289     | \$1,541,000                | \$1,347,900                | \$1,739,700                |
| Salaries & Benefits | \$2,171,493     | \$2,505,166     | \$2,793,780                | \$2,454,138                | \$2,614,719                |
| Operations          | \$1,693,708     | \$2,131,166     | \$2,359,801                | \$2,394,016                | \$2,478,284                |
| Total               | \$3,865,201     | \$4,636,331     | \$5,153,582                | \$4,848,155                | \$5,093,003                |
| Surplus/ (Deficit)  | (\$3,253,211)   | (\$3,635,042)   | (\$3,612,582)              | (\$3,515,718)              | (\$3,380,434)              |
| % Change from PY    |                 | 20%             | 11%                        | (6%)                       | (5%)                       |
| \$ Change from PY   |                 | \$771,131       | \$517,251                  | (\$305,427)                | \$244,848                  |
| Total FTE           | 11              | 12              | 34.98                      | 36.48                      | 36.48                      |

- Increased labor costs
- New ongoing costs for staff development and recognition
- Standalone Recreation Department budget (split from Human Services)

# City of San Leandro FY24 and FY25 Biennial Budget



Human Services
Department
Budget Presentation to City
Council

### CURRENT HUMAN SERVICES DEPT STAFFING

Total FTE: 9.0

- Challenges:
  - Significant staffing vacancies
  - Increased community needs that exceed available resources
  - New Department needs to further refine guiding mission, vision, core values, and systems

**LEGEND** 

Bureau/ Division

Existing Position

**Human Services Director** 

1.0 FTE

**Human Services Manager** 

1.0 FTE

- Strategic Partnerships
- Organization/Program Development
- Budget/Finance
- Community Relations

Administrative Assistant III

0.5 FTE

- Admin & Tech Support
- Agreements
- Records Management
- Clerical and Admin Tasks

#### Recreation Supervisor II Senior Services

1.0 FTF

- Programs
- Classes
- Special Events
- Paratransit Measure BB
- Senior Commission

#### Administrative Specialist

1.0 FTF

- Human Services Commission
- Community
   Assistance Program
   (CAP) Grants
- Program planning /evaluation
- RFP and contract mgmt.
- strategic partnerships
- volunteer coordination
- special programs & event coordination

#### Administrative Specialist III Human Services

1.0 FTE

- Warming/Cooling Center
- · Safe Parking Program
- Navigation Center support
- Homeless Contract
- Homeless Conti
- Management
- Homeless outreach planning and coordination
- Point-In-Time
  Count Coordination

#### Administrative Assistant II

1.0 FTE

- Street Outreach
- Homeless Case
- Management and
   Coordination
- Point In Time Support

#### Administrative Assistant II

1.0 FTE

- Paratransit Measure BB Programs
- Website Support

#### Recreation Specialist II

0.50 FTE

- Senior Services-Paratransit.
- MBB Food Program, Programs/classes

#### Recreation Specialist II

.50 FTE

- MBB Food Program, Classes
- Special Events

.50 FTE

**Recreation Specialist** 

- MBB Food Program Senior Programs/Classes
- Special Events

# Human Services Department Priorities

#### Departmental Development

- Update job classifications & fill vacancies
- Build sustainable foundation as a stand-alone department
- Expand professional development & internal cross training

#### Major Initiatives—Expand Support for the unhoused

- Secure funding and advance Navigation Center
- Establish an overnight Safe Parking Program
- Extend existing Warming Center into summer cooling center & Winter 2024 warming center
- Nurture and expand key partnerships (public and non-profit)

#### Major Initiatives—Senior Services

- Develop Age-Friendly Action Plan
- Fully restore Senior Services programming to pre-pandemic levels
- Collaborate with relevant departments to ensure facility operations support programming

#### Major Initiatives—Community Health Services

- Collaborate with ACFD and SLPD to launch Mental Health Crisis Response Unit pilot
- Expand strategies to prevent or address domestic violence
- Expand support for children and transitional-age youth
- Further assess food access needs and expand opportunities with public and non-profits

### PROPOSED HUMAN SERVICES DEPARTMENT STAFFING

Total FTE: 10.25

Net New FTE: 1.25

- Increases leadership capacity
- Expands admin support
- Increases capacity to respond to and track homeless needs and improves communication
- Supports succession planning
- Increases Department visibility
- Fills program gaps and needs

LEGEND

Bureau/ Division

Existing Position

**Human Services Director** 

1.0 FTE

Administrative and Technical Support

Administrative Assistant III

0.5 to 1.0 FTE

- Commissions
- Agreements
- Public record requests
- Records Management)
- Timekeeper
- Clerical and Organizational Tasks

**Human Services Manager** 

1.0 FTE

- Strategic Partnerships
- Organization/Program Development
- Budget/Finance
- Community Relations

Recreation Supervisor II Senior Services

1.0 FTF

Senior services

- Programs & classes
- Special Events
- Measure A
- Paratransit/ Measure BB
- · Senior Commission

Administrative Specialist III Community Health Services

1.0 FTE

- Human Services Commission
- Community Assistance Program (CAP) Grants
- Program planning /evaluation
- · RFP and contract mgmt.
- strategic partnerships
- volunteer coordination
- special programs & event coordination

Administrative Specialist III
Homeless Services

1.0 FTF

- Warming/Cooling Center
- Safe Parking Program
- Navigation Center support
- Homeless Contract
- Management
- Homeless outreach planning and coordination
- Point-In-Time Count Coordination

Administrative Assistant II

1.0 FTE

- Paratransit
- Measure BB Programs
- Website Support
  - supports Senior Services

Recreation Specialist II

0.5 to .75 FTE

- Senior Services-Paratransit
- MBB Food Program
- Programs/classes

Recreation Specialist II

.50 FTE

- Senior Services—MBB
- Food Program
- Classes
- Special events

Recreation Specialist I

0.5 to 1.0 FTE

- MBB Food Program
- Senior Programs/ClassesSpecial Events

Count Support

Administrative

Assistant 1.0 FTE

Street Outreach Homeless Case

Management and

Coordination

Point-In-Time

### Summary of Budget Changes

- Staffing
  - ▶ Increase Admin Assist II from 0.5 FTE to 1.0 FTE
  - ▶ Increase hours for two part time positions in Senior Services Division
    - ► Recreation Specialists I and II
- Non-Staffing
  - Increases Senior Services programming budget to restore pre-pandemic service levels
  - Increases capacity for contracts with non-profits to address pressing human service needs

### Human Services Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             |                 |                 | N/A                        | N/A                        | N/A                        |
| Salaries & Benefits |                 |                 | \$863,123                  | \$1,457,599                | \$1,490,543                |
| Operations          |                 |                 | \$2,893,259                | \$3,296,430                | \$2,592,241                |
| Total               |                 |                 | \$3,756,382                | \$4,754,029                | \$4,082,784                |
| Surplus/(Deficit)   |                 |                 | (\$3,756,382)              | (\$4,754,029)              | (\$4,082,784)              |
| % Change from PY    |                 |                 |                            | 26.6%                      | (14%)                      |
| \$ Change from PY   |                 |                 |                            | \$997,647                  | (\$671,245)                |
| Total FTE           |                 |                 | 9                          | 10.25                      | 10.25                      |

#### Notes:

- FY 24 budget reflects first full year as independent department
- FY 25 budget reflects conclusion of ARPA related expenditures

### Questions

### Public Infrastructure & Development

Engineering

◆Public Works

Community Development

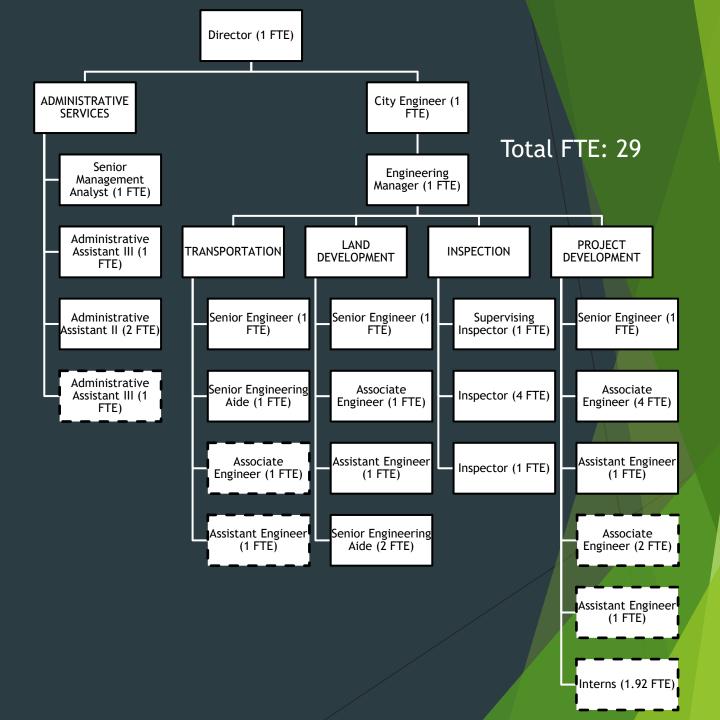
City of San Leandro FY24 and FY25 Biennial Budget



April 10, 2023

# ENGINEERING DEPARTMENT Current Staffing

- Difficult to fill limited duration positions for full term
- Projects, permits receive less time than they require
- Effective leadership is impacted by limited bandwidth



**LEGEND** 

Division

Existing Position

### Priorities

#### Team Development

- Provide staff development, training for career advancements & project management
- Enhance City participation at conferences & workshops
- Increase staff retention
- Promote resiliency and succession planning

#### Process, Permitting and Projects

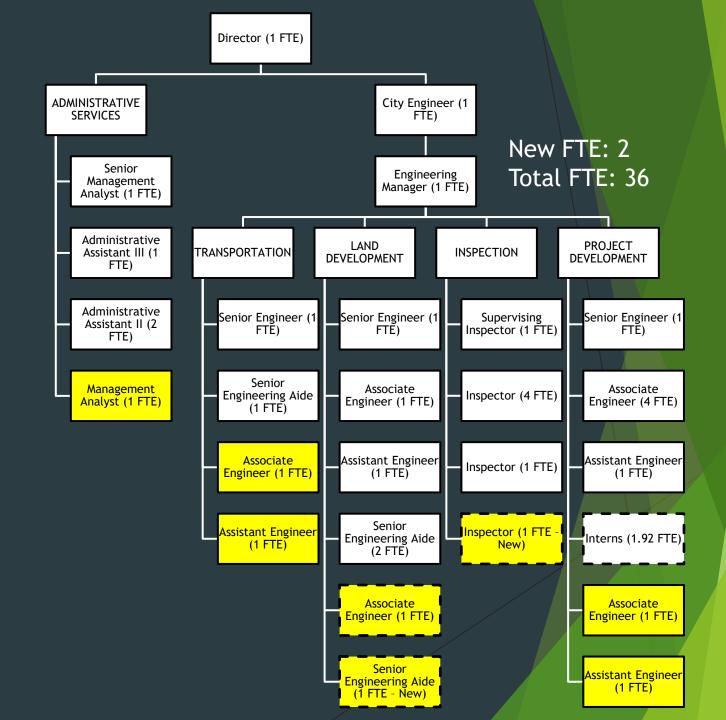
- Respond to legislative/regulatory landscape
- Improve project, permit delivery times and customer service levels
- Pursue alternative revenue sources

#### Technology and Innovation Toolbox

• Utilize software & new service delivery techniques to increase efficiency

# ENGINEERING DEPARTMENT Proposed Staffing

- Provides succession planning
- Staff development and retention
- Bandwidth added to reduce project and permit backlog
- Allows for division budget and performance measures monitoring
- Pursue alternative revenue sources



**LEGEND** 

Division

Existing

**Position** 

### Summary of Budget Changes

- Staffing
  - ▶ New 2 FTEs
    - ► Construction Inspector 1 FTE, limited duration
    - ▶ Senior Engineering Aide 1 FTE, limited duration
  - Conversion 4 FTEs
    - ► Associate Engineer 2 FTEs
    - ► Assistant Engineer 2 FTEs
  - ▶ Upgrade 1 FTE
    - Limited duration Admin Assistant III to Management Analyst I
- Non-Staffing
  - ▶ Consultant services as needed for staff augmentation

### **Engineering Department Operating Costs**

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted B<br>udget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|-----------------------------|----------------------------|----------------------------|
| Revenue             |                 |                 |                             | \$250,000                  | \$250,000                  |
| Salaries & Benefits | \$2,507,837     | \$3,263,278     | \$3,670,451                 | \$4,463,706                | \$4,538,274                |
| Operations          | \$1,056,850     | \$1,604,138     | \$1,890,772                 | \$3,258,863                | \$2,436,798                |
| Total               | \$3,564,687     | \$4,867,415     | \$5,561,223                 | \$7,818,393                | \$7,110,538                |
| Surplus/(Deficit)   | (\$3,564,687)   | (\$4,867,415)   | (\$5,561,223)               | (\$7,472,569)              | (\$6,725,072)              |
| % Change from PY    |                 | 37%             | 14%                         | 39%                        | (9.7%)                     |
| \$ Change from PY   |                 | \$1,302,729     | \$693,808                   | \$2,161,346                | (\$47,497)                 |
| Total FTE           | 27              | 27              | 29                          | 36                         | 35                         |

- Increased labor costs
- Staff costs charged back to CIP, grants, private developers
- Staff augmentation to be used proportionately to vacancies
- Professional development, training for staff to retain talent

### City of San Leandro FY24 and FY25 Biennial Budget

Public Works Budget Presentation to City Council

April 10, 2023



### CURRENT PUBLIC WORKS ORGANIZATION CHART

**LEGEND** 

Division

Existing Position

#### Public Works Administration

Public Works Director (1 FTE)

#### Water Pollution Control Administration

Water Treatment Plant Manager (1 FTE)
Management Analyst II (1 FTE)
Administrative Assistant III (1 FTE)

#### **Plant Operations**

Plant Operations Supervisor (1 FTE) Plant Operations Lead (6 FTE) Plant Operations II (5 FTE)

#### Plant & Pump Station Maintenance

Plant Maintenance Supervisor (1 FTE) Plant Electrical Technician (1 FTE) Maintenance Mechanic II (6 FTE) Plant Maintenance Worker (1 FTE) Maintenance Aide (.96 FTE)

#### **Laboratory Services**

Lab Supervisor (1 FTE) Lab Technician II (2 FTE) College Intern (.41 FTE)

#### **Environmental Services**

Environmental Services Supervisor (1 FTE) Environmental Protection Specialist II (4 FTE) Administrative Assistant II (.48 FTE)

#### Collection System Maintenance

Collection System Maint. Supervisor (1 FTE) Collection System Maint. Worker (6 FTE)

#### Street Maintenance

#### Pavement Maintenance

Street Supervisor (1 FTE)
Street Maintenance Worker III (1 FTE)
Street Maintenance Worker II (3 FTE)
Street Maintenance Worker I (3 FTE)
Maintenance Worker Entry (3 FTE)
Maintenance Aide (1.44 FTE)

#### Traffic Maintenance

Traffic Supervisor (1 FTE)
Electrician I (2 FTE)
Street Maintenance Worker III (1 FTE)
Street Maintenance Worker II (1 FTE)
Street Maintenance Worker I (2 FTE)
Maintenance Aide (.77 FTE)
High School Intern (.25 FTE)

#### Street Services

Street Supervisor (1 FTE)
Street Maintenance Worker III (1 FTE)
Street Maintenance Worker II (2 FTE)
Street Maintenance Worker I (3 FTE)
Tree Trimmer I (2 FTE)
Maintenance Worker Entry - Temp. (2 FTE)
Maintenance Aide (1.22 FTE)

#### Facilities & Open Space

Public Works Services Manager (1 FTE)

#### **Building Maintenance**

Building Supervisor (1 FTE)
Facilities Maintenance Worker III (1 FTE)
Facilities Maintenance Worker II (2 FTE)
Facilities Maintenance Worker I (3 FTE)
Maintenance Worker Entry (1 FTE)

#### Park Maintenance

Park Supervisor (1 FTE)
Park Maintenance Worker III (1 FTE)
Park Maintenance Worker II (2 FTE)
Park Maintenance Worker I (7 FTE)
Maintenance Aide (4.81 FTE)

#### **Equipment Maintenance**

Equipment Supervisor (1 FTE) Equipment Mechanic (2 FTE) Maintenance Aide (.96 FTE)

Total FTE: 107.78

#### Public Works Administration

Senior Management Analyst (1 FTE) Administrative Assistant III (1 FTE) Administrative Assistant II (1 FTE) College Intern (.29 FTE)

#### Solid Waste & Recycling

Administrative Specialist III (1 FTE)

Friends of San Leandro Creek Recreation Specialist III (.34 FTE)

#### Organizational Challenges:

- Lack of dedicated management oversight for street functions (department needs cross-filled by Director and Managers)
- Insufficient support for purchasing and contracting needs
- Lack of capacity for capital planning at the Treatment Plant
- Increased need for street cleaning activities
- Unfunded mandates create additional administrative burden for managers

### PUBLIC WORKS DEPARTMENT PRIORITIES

#### Solid Waste Regulations & Contracts

- Businesses and multi-family properties in compliance with SB 1383
- Establish community compost distribution program
- Solid waste franchise procurement solicit/negotiate services, including community clean-up options

#### Infrastructure Assessments/CIP Planning

- Assess condition of 25 City facilities
- Establish Preventive Maintenance (PM) program and annual service contracts
- Provide data to City Engineer for CIP planning; 10-year CIP Plan for WPCP

#### Stormwater Rates Study/Approval Process

- Complete draft and obtain Council direction to proceed with public outreach and mail-in ballot process
- Implement public outreach and mail-in ballot process
- If approved, provide updated tax roll data to Alameda County

### PROPOSED PUBLIC WORKS ORGANIZATION CHART

**LEGEND** 

Division

Existing Position

#### Public Works Administration

Public Works Director (1 FTE)

#### Water Pollution Control Administration

Water Treatment Plant Manager
Public Works Services Manager (1FTE)
Management Analyst I (1 FTE)
Administrative Assistant III (1 FTE)

#### **Plant Operations**

Plant Operations Supervisor (1 FTE) Plant Operations Lead (6 FTE) Plant Operations II (5 FTE)

#### Plant & Pump Station Maintenance

Plant Maintenance Supervisor (1 FTE) Plant Electrical Technician (1 FTE) Maintenance Mechanic II (6 FTE) Plant Maintenance Worker (1 FTE) Maintenance Aide (.96 FTE)

#### **Laboratory Services**

Lab Supervisor (1 FTE) Lab Technician II (2 FTE) College Intern (.41 FTE)

#### **Environmental Services**

Environmental Services Supervisor (1 FTE) Environmental Protection Specialist II (4 FTE) Administrative Assistant II (.48 FTE)

#### Collection System Maintenance

Collection System Maint. Supervisor (1 FTE) Collection System Maint. Worker (6 FTE)

#### Street Maintenance

#### Pavement Maintenance

Street Supervisor (1 FTE)
Street Maintenance Worker III (1 FTE)
Street Maintenance Worker II (3 FTE)
Street Maintenance Worker I (3 FTE)
Maintenance Worker Entry (3 FTE)
Maintenance Aide (1.44 FTE)

#### Traffic Maintenance

Traffic Supervisor (1 FTE)
Electrician II (1 FTE)
Electrician I (1 FTE)
Street Maintenance Worker III (1 FTE)
Street Maintenance Worker II (1 FTE)
Street Maintenance Worker I (2 FTE)
Maintenance Aide (.77 FTE)
High School Intern (.25 FTE)

#### Street Services

Street Supervisor (1 FTE)
Street Maintenance Worker III (1 FTE)
Street Maintenance Worker II (3 FTE)
Street Maintenance Worker I (3 FTE)
Tree Trimmer I (2 FTE)
Maintenance Worker Entry - Perm. (1 FTE)
Maintenance Aide (1,22 FTE)

#### Facilities & Open Space

Public Works Services Manager (1 FTE)

#### **Building Maintenance**

Building Supervisor (1 FTE)
Facilities Maintenance Worker III (1 FTE)
Facilities Maintenance Worker II (2 FTE)
Facilities Maintenance Worker I (3 FTE)
Maintenance Worker Entry (1 FTE)

#### Park Maintenance

Park Supervisor (1 FTE)
Park Maintenance Worker III (1 FTE)
Park Maintenance Worker II (3 FTE)
Park Maintenance Worker I (6 FTE)
Maintenance Aide (4.81 FTE)

#### Equipment Maintenance

Equipment Supervisor (1 FTE) Equipment Mechanic (2 FTE) Maintenance Aide (.96 FTE)

> Total FTE: 112.26 New FTE: 4.48

#### Public Works Administration

Senior Management Analyst (1 FTE) Administrative Specialist III (1 FTE) Administrative Assistant III (1 FTE) Administrative Assistant II (1 FTE) College Intern (.29 FTE)

#### Solid Waste & Recycling

Administrative Specialist III (1 FTE)

College Intern (.48 FTE)

Friends of San Leandro Creek Recreation Specialist III (.34 FTE)

#### **Position Requests Provide:**

- Dedicated staff to meet departments contract and purchasing needs
- Technical expertise for capital planning and project development
- Permanent staff for Street Cleaning operations
- Promotional opportunities for Maintenance Worker I positions
- Administrative support for SB 1383 Implementation

### DEPARTMENT BUDGET CHANGES

- Staffing
  - Net New
    - ▶ Maintenance Worker Entry Street Cleaning (Temp to Perm) \$121,163
    - ▶ Street Maintenance Worker I (Temp to Perm) \$129,477
    - ► Administrative Specialist III \$157,476
    - ▶ Public Works Services Manager \$209,859
  - Upgrade
    - ▶ Park Maintenance Worker I to II \$7,239
    - ▶ Street Maintenance Worker I to II \$7,239

## DEPARTMENT BUDGET CHANGES (cont'd)

- Non-Staffing
  - General Fund
    - ▶ SB 1383 Support
    - ► Alameda County Health SB1383 Inspections
    - Utilities
    - ► Tree Trimming Program
    - Median/ROW Contract Services
  - ► All Other Funds
    - Asphalt / Crack Seal Material (SB1)
    - ▶ Fuel
    - ► Tide Gate Maintenance

### PUBLIC WORKS OPERATING COSTS

| Category            | 2021 Actuals  | 2022 Actuals  | 2023<br>Adjusted<br>Budget | 2024 Proposed<br>Budget | 2025 Proposed<br>Budget |
|---------------------|---------------|---------------|----------------------------|-------------------------|-------------------------|
| Revenue             | N/A           | N/A           | N/A                        | N/A                     | N/A                     |
|                     |               |               |                            |                         |                         |
| Salaries & Benefits | \$3,146,178   | \$2,688,277   | \$3,192,712                | \$4,123,657             | \$4,398,954             |
| Operations          | \$3,853,608   | \$3,925,560   | \$5,350,465                | \$3,998,508             | \$4,181,685             |
| Total               | \$6,999,786   | \$6,613,837   | \$8,543,177                | \$8,122,166             | \$8,580,640             |
| Surplus/ (Deficit)  | (\$6,999,786) | (\$6,613,837) | (\$8,543,177)              | (\$8,122,166)           | (\$8,580,640)           |
| % Change from PY    |               | (6%)          | 29%                        | (5%)                    | 6%                      |
| \$ Change from PY   |               | (\$385,949)   | \$1,929,340                | (\$421,012)             | \$458,474               |
| Total FTE *         | 106.4         | 104.74        | 109.55                     | 112.10                  | 112.10                  |

#### \*Total FTE in all funds

- Salaries & Benefits in FY 2022 lower due to significant vacancies
- Salaries & Benefits for the proposed biennial higher due to cost increases and requests for new positions
- Operations showing increases due to inflation and return to post-COVID activities
- Operations budget requests for FY 2024 and FY 2025 are nominal

# City of San Leandro FY24 and FY25 Biennial Budget

Community Development
Department
Budget Presentation to City
Council

April 10,2023



## COMMUNITY DEVELOPMENT DEPARTMENT **Current Staffing**

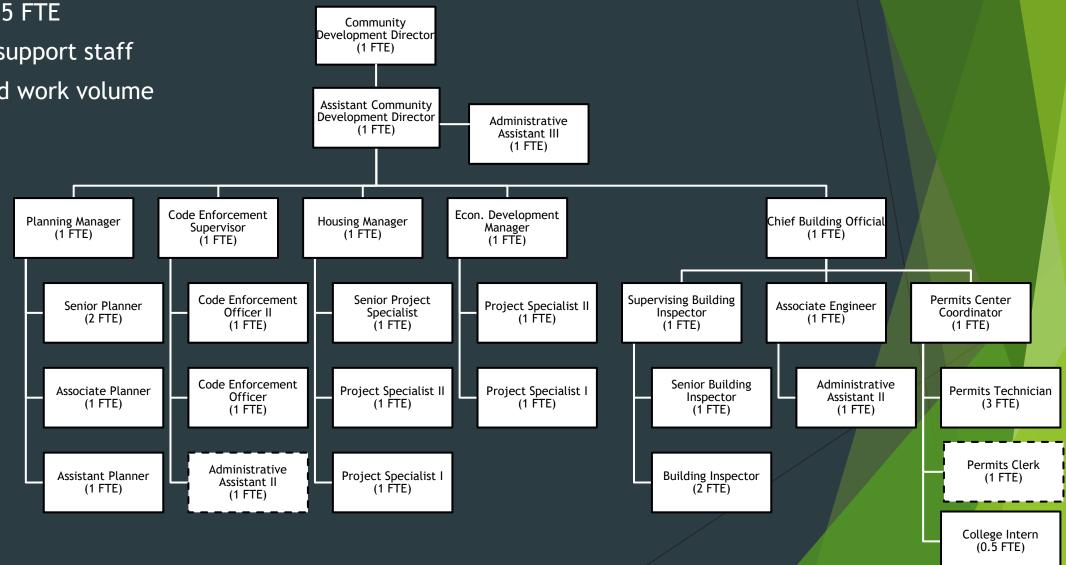
**LEGEND** 

Bureau/ Division

Existing Position



- Limited support staff
- Increased work volume



# COMMUNITY DEVELOPMENT DEPARTMENT PRIORITIES

#### **Respond to Council Priorities**

- Maintain flexible/skilled team to address Council priorities
- Update/implement Economic Development Strategic Plan
- Address Homeless/Housing Crisis

#### **Build Capacity for Service Delivery**

- Leverage technology to improve customer experience
- Enhance Economic Development programs and activities
- Recruit/retain staff to improve service delivery

# COMMUNITY DEVELOPMENT DEPARTMENT Proposed Staffing

Bureau/

**LEGEND** 

Division

Existing Position

▶ Total FTE: 34.5

New FTE: 3

Enhanced service delivery

Support for office efficiencies

Planning Manager

(1 FTE)

Senior Planner

(2 FTE)

Associate Planner

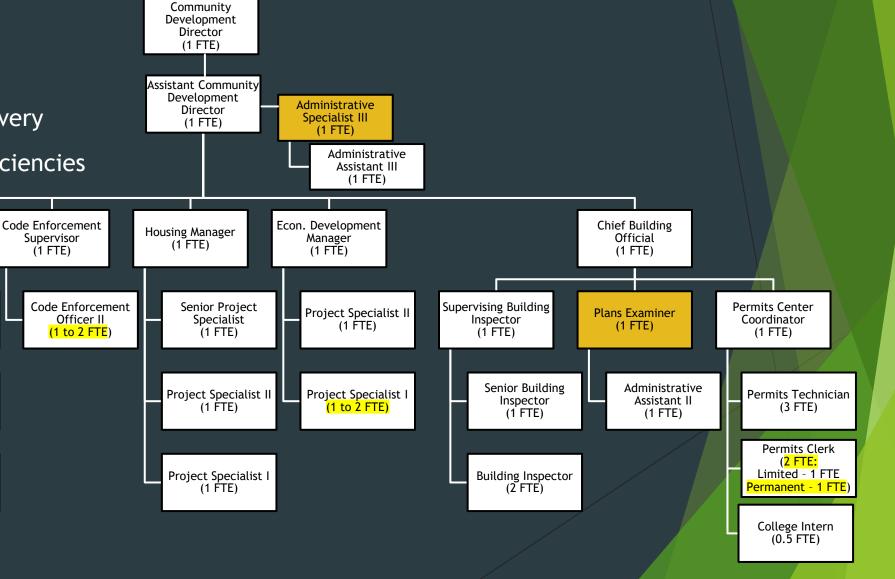
(1 to 2 FTE)

Assistant Planner

(1 FTE)

Supervisor

(1 FTE)



## Summary of Budget Changes

- Staffing:
  - ► NEW 3 FTEs
    - ED Project Specialist I
    - Assistant Planner
    - Permits Clerk
  - ▶ UPGRADED 3 FTEs
    - Assistant Planner to Associate Planner
    - Code Enforcement Officer to Code Enforcement Officer II
    - ▶ Administrative Assistant II (limited duration) to Administrative Specialist III
  - DOWNGRADED 1 FTE
    - ▶ Associate Engineer (underfilled) to Plans Examiner
- Operational:
  - Consultants for service delivery enhancements:
    - ▶ Building permit plan check (100% cost-recovery)
    - Zoning modernization
  - Consultants for policy implementation:
    - ► Housing Element implementation
    - ► ED Strategic Plan and implementation
    - Grant support

# Community Development Department Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | \$3,841,368     | \$4,311,389     | \$4,184,503                | \$5,238,500                | \$5,238,500                |
| Salaries & Benefits | \$3,723,986     | \$4,474,336     | \$5,206,517                | \$5,972,069                | \$6,371,862                |
| Operations          | \$2,345,189     | \$1,932,528     | \$2,807,837                | \$3,326,764                | \$3,881,823                |
| Total               | \$6,069,175     | \$6,406,864     | \$8,014,354                | \$9,298,833                | \$10,253,685               |
| Surplus/ (Deficit)  | (\$2,227,807)   | (\$2,095,475)   | (\$3,829,851)              | (\$4,060,333)              | (\$5,015,185)              |
| % Change from PY    |                 | 6%              | 25%                        | 16%                        | 10%                        |
| \$ Change from PY   |                 | \$337,689       | \$1,607,490                | \$1,284,479                | \$954,852                  |
| Total FTE           | 27.5            | 31.5            | 31.5                       | 34.5                       | 34.5                       |

- ► Increased labor costs
- Investment in staff capacity to enhance service delivery
- ► Implementing Council priorities

# Questions

## Public Safety

**←**Fire

**◆**Police

City of San Leandro FY24 and FY25 Biennial Budget

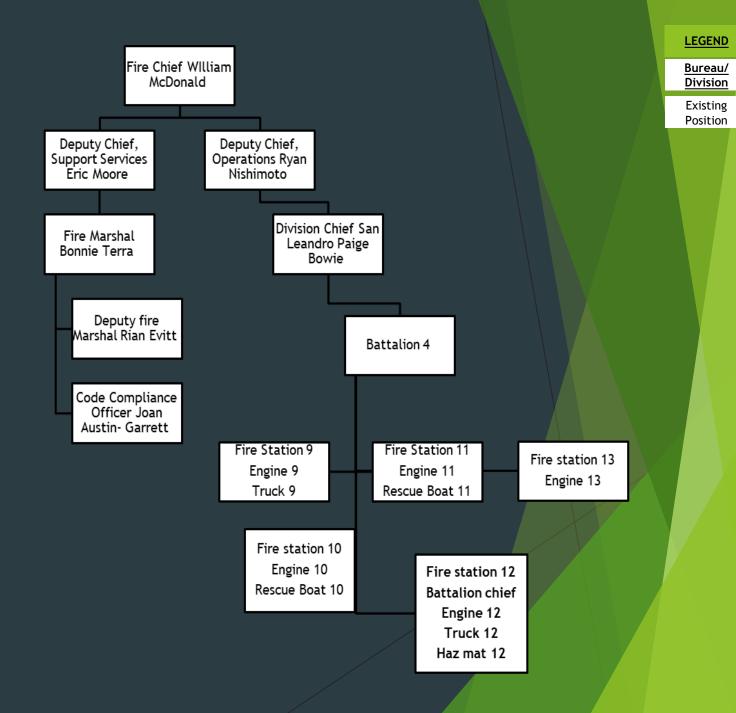


# Fire Department Budget Presentation to City Council



### CURRENT ACFD ORGANIZATION CHART - SAN LEANDRO

- ▶ 63 Firefighters
- ▶ 1 Deputy Fire Marshal
- ▶ 1 Code Compliance Officer
- ► Regional services include:
  - Overhead Support
  - ► Robust Training Division
  - Regional Rescue, Haz Mat, and Water Rescue Teams



### Department Budget Summary

| Category                             | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|--------------------------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Salaries & Benefits                  | \$22,032,045    | \$23,868,647    | \$24,895,564               | \$26,571,881               | \$28,001,136               |
| OPEB ADC*                            | \$0             | \$0             | \$0                        | \$986,830                  | \$1,012,342                |
| Program Services and Supplies        | \$2,528,221     | \$2,308,644     | \$2,688,427                | \$3,334,313                | \$3,368,893                |
| Total                                | \$24,560,266    | \$26,177,291    | \$27,583,991               | \$30,893,024               | \$32,382,371               |
| Surplus/(Deficit)                    | (\$24,560,266)  | (\$26,177,291)  | (\$27,583,991)             | (\$30,893,024)             | (\$32,382,371)             |
| % Change from PY                     |                 | 7%              | 5%                         | 13%                        | 5%                         |
| \$ Change from PY                    |                 | \$1,617,025     | \$1,406,700                | \$3,537,035                | \$1,489,347                |
| CIP (Capital Improvement Projects)** | \$411,416       | \$78,712        | \$13,750                   | \$415,579                  | \$12,000                   |

<sup>\*</sup> Other Post-Employment Benefits' actuarial determined contribution for retiree health medical benefits are new in 2024 and 2025

<sup>\*\* 2024</sup> CIP is to replace aging station alerting system for dispatching calls

## Summary of Budget Changes

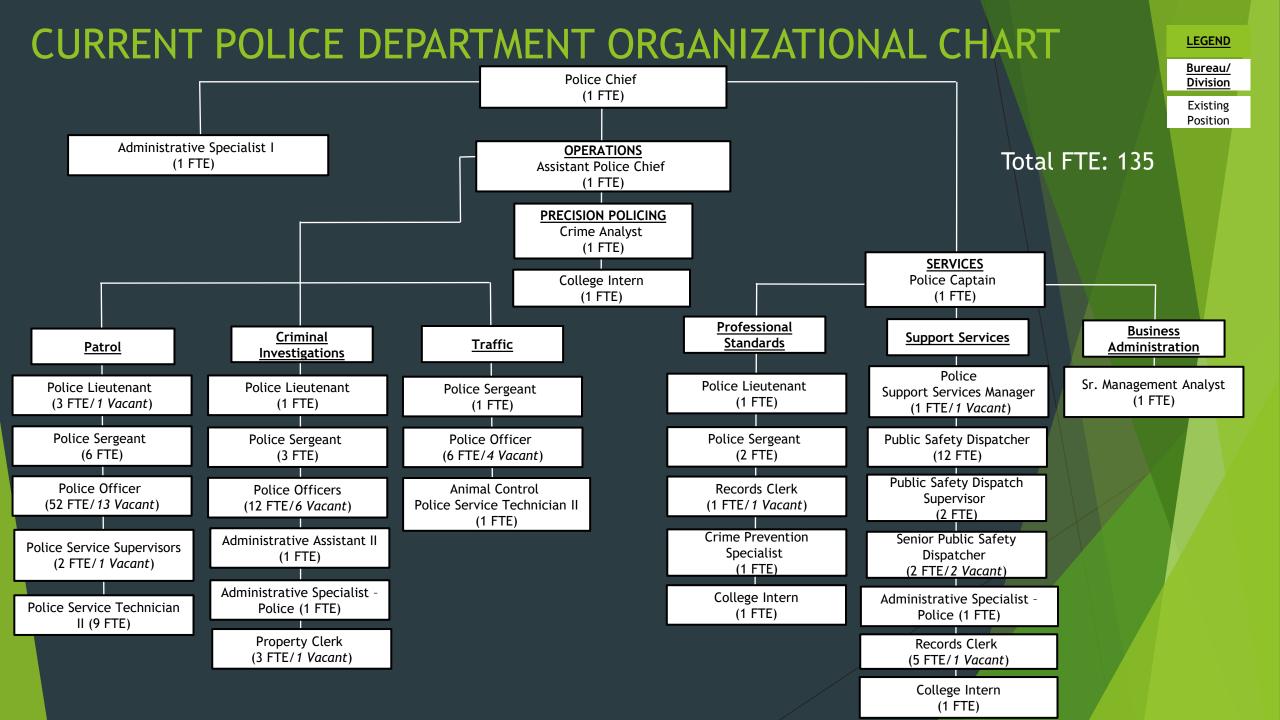
- Staffing assumption
  - ▶ 5% pay increase for IAFF Local 55 group for CY 2024, 3.5% pay increase for unrepresented groups on 6/27/23
  - ▶ 5% health premium increase
  - Align retiree health pay-go to actuarial determined contribution amount
  - Employees contribute 4% of top step firefighter pay toward CERBT trust
- Non-Staffing
  - ► Fire Station Alerting System
  - Increasing costs from Apparatus & Facilities, Radios, and Fuel programs

### Priorities

- Mental Health Response Unit
- Station alerting system replacement
- Fire station replacement (9,12,13)
- Community Emergency Response Team (CERT)
- OPEB liabilities

City of San Leandro FY24 and FY25 Biennial Budget

Police Department Budget
Presentation to City Council
April 10, 2023



# CURRENT POLICE DEPARTMENT ORGANIZATIONAL CHART (CONTINUED)

- Agency growth is stunted when a command-level employee is burdened with paying invoices
- Our full community policing potential is not being realized under the current structure

### POLICE DEPARTMENT PRIORITIES

#### Increase and Retaining Staffing

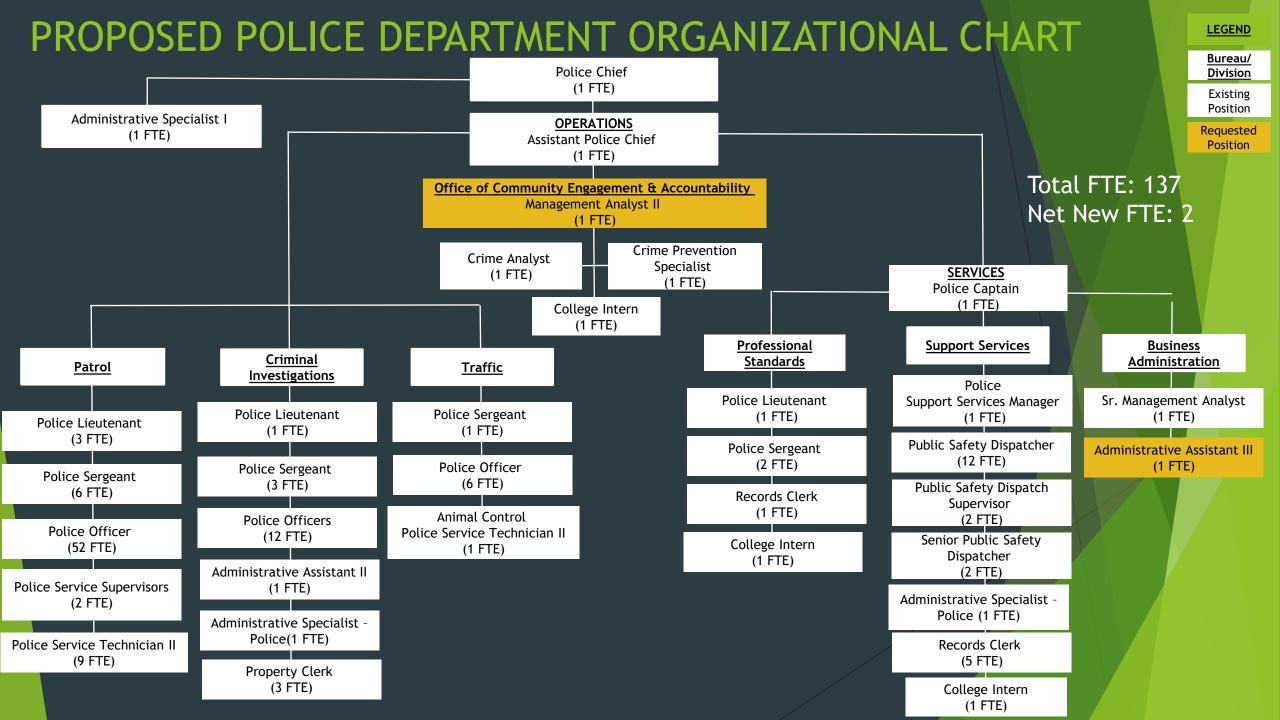
- Build greater operational efficiency
- Enhance employee skills and innovation
- Leverage technology and employee role in reaching organizational goals

#### **Employee Wellness**

- Improve employee health and wellbeing
- Promote employee morale and job satisfaction
- Optimize performance and productivity
- Educate and alter lifestyle skills to attain best possible health goals
- Enhance mental and physical health as well as resilience

#### Transparency and Accountability

- Employ policies, practices, and technology to amplify accountability
- Explore and adopt practices that promote greater internal and external transparency
- Create and support systems to perform periodic audits, efficiency reviews, and critical incident/near-miss reviews



# PROPOSED POLICE DEPARTMENT ORGANIZATIONAL CHART (CONTINUED)

- Accelerate the implementation of progressive and sustainable initiatives
- Trust, accountability, and efficiency can be enhanced through a more comprehensive and intentional approach to community policing

#### POLICE DEPARTMENT BUDGET CHANGES

#### Staffing

- Management Analyst II
- Administrative Assistant III

#### Non-Staffing

- East Bay SPCA
- •Flock Community Safety Cameras (82 Cameras)
- Outsourced Internal Affairs Investigations
- •Meal Prep Delivery Service for Police Dispatchers
- Truleo Personal Video Recording System (PVRS) Review and Analysis
- Recruitment Advertising

#### **Increased Labor Costs**

- New employees and ramping up post-COVID trainings
- Uniforms for New Hires
- Background Investigations

#### **One-Time Expenses**

- EBRCSA Radio Encryption
- Phone System Replacement (State Mandated)

# POLICE DEPARTMENT Operating Costs

| Category            | 2021<br>Actuals | 2022<br>Actuals | 2023<br>Adjusted<br>Budget | 2024<br>Proposed<br>Budget | 2025<br>Proposed<br>Budget |
|---------------------|-----------------|-----------------|----------------------------|----------------------------|----------------------------|
| Revenue             | \$2,241,581     | \$1,583,936     | \$1,823,755                | \$1,508,500                | \$1,508,500                |
| Salaries & Benefits | \$32,134,579    | \$29,894,183    | \$33,039,974               | \$33,889,357               | \$36,434,849               |
| Operations          | \$7,145,896     | \$7,085,846     | \$8,153,881                | \$8,080,059                | \$8,570,928                |
| Total               | \$39,280,475    | \$36,980,029    | \$41,193,855               | \$41,969,416               | \$45,005,777               |
| Surplus/ (Deficit)  | (\$37,038,893)  | (\$35,396,093)  | (\$39,370,100)             | (\$40,460,916)             | (\$43,497,277)             |
| % Change from PY    |                 | (6%)            | 11%                        | 2%                         | 7%                         |
| \$ Change from PY   |                 | (\$2,300,445)   | \$4,213,825                | \$775,562                  | \$3,036,361                |
| Total FTE           | 137             | 135             | 135                        | 137                        | 137                        |

- PD will provide increased level of service and be more efficient
- PD budget will be aligned with actual costs and true needs
- Investments in staff are being made to develop and retain talent
- Additional supervision will provide equity with accountability and guidance

# Questions

## Next Steps

Continued work to balance and bring forward proposal

City Manager Townhall on May 11

Present balanced budget to Council in May

Public hearing on budget

Adoption