

**AMENDMENT NO. 1 TO NON-PROFESSIONAL SERVICES AGREEMENT BETWEEN
THE CITY OF SAN LEANDRO AND
21TECH, LLC
FOR
ACCELA IMPROVEMENTS PROJECT PHASE 2**

This **Amendment No. 1** ("Amendment") is made by and between the City of San Leandro ("City") and 21Tech ("Contractor") (together sometimes referred to as the "Parties") as of November 3, 2017, and amends that certain Non-Professional Services Agreement ("Agreement") dated July 18, 2016, between the Parties.

WHEREAS, City and Contractor have executed the Agreement, pursuant to which Consultant has provided certain consulting services to City with regard to modifying and streamlining fees within the fee schedules programmed into Accela; and

WHEREAS, the Parties desire to amend the Agreement to include the cost of simplifying the multiple fee schedules programmed into Accela.

NOW THEREFORE, for good and valuable consideration, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Agreement as follows:

1. Section 2 of the Agreement entitled "Compensation" is hereby amended to read:
"City hereby agrees to pay Contractor a sum not to exceed \$92,700"; and
2. Exhibit A of the Agreement entitled "Scope of Services" is hereby amended to read:

Revised requirement to add extra funding to Task #4, Credit Card Convenience Fee

#	TASK NAME	REQUIREMENT	TYPE	RESPONSE	(HRS) LOW
4.	Credit Card Convenience Fee	Provide a method to add a 3% fee to the total fee if a customer wants to pay by credit card. This will need to be implemented in all departments that take payment across all record types and fee schedules.	Custom Development	<i>This task will involve a cross departmental effort that will affect fee schedules across the entire organization. We will need a SME from each department that is able to assist with specific requirements for the affected departments.</i>	97
4.	Revised - Credit Card Convenience Fee	Provide a method to add a 3% fee to the total fee if a customer wants to pay by credit card. This will need to be implemented in all departments that take payment across all record types and fee schedules.	Custom Development	<i>Additional work needed to address the newly identified issue of redundancy of fees in multiple fee schedules.</i>	55
				Total hours	152

3. Exhibit B of the Agreement entitled "Compensation Schedule & Reimbursable Expenses" is hereby amended to read:

Revised costs to include additional work required

DESCRIPTION	HRS.	RATE	AMT
Total hours for listed Request Items – Low Estimate	607	\$140	\$84,980
Total additional hours for Task 4	55	\$140	\$7,700
Adjusted total hours for listed Request Items	662	\$140	\$92,680

4. All other terms shall remain in full force and effect.

This Amendment may be executed in multiple counterparts, each of which shall be an original and all of which together shall constitute one agreement.

SIGNATURES ON FOLLOWING PAGE

The Parties have executed this Amendment as of the date first written above. The persons whose signatures appear below certify that they are authorized to sign on behalf of the respective Party.

CITY OF SAN LEANDRO

21Tech, LLC

Chris Zapata, City Manager

Linda Short

Attest:

Tamika Greenwood, City Clerk

Approved as to Fiscal Authority:

David Baum, Finance Director

Account Number

Approved as to Form:

Richard D. Pio Roda, City Attorney

(2015)