

CITY OF SAN LEANDRO CITY COUNCIL

JANE GARCÍA
CHIEF EXECUTIVE OFFICER
LA CLÍNICA DE LA RAZA, INC.

MARCH 4, 2019

AGENDA

- Overview & History of La Clínica
- Recent Accomplishments
- History of La Clínica in San Leandro
- Sites & Programs Serving San Leandro
- Fuente Wellness Center: CAP Grantee
- Q&A

WHO WE ARE



ORGANIZATIONAL OVERVIEW

SNAPSHOT OF LA CLÍNICA

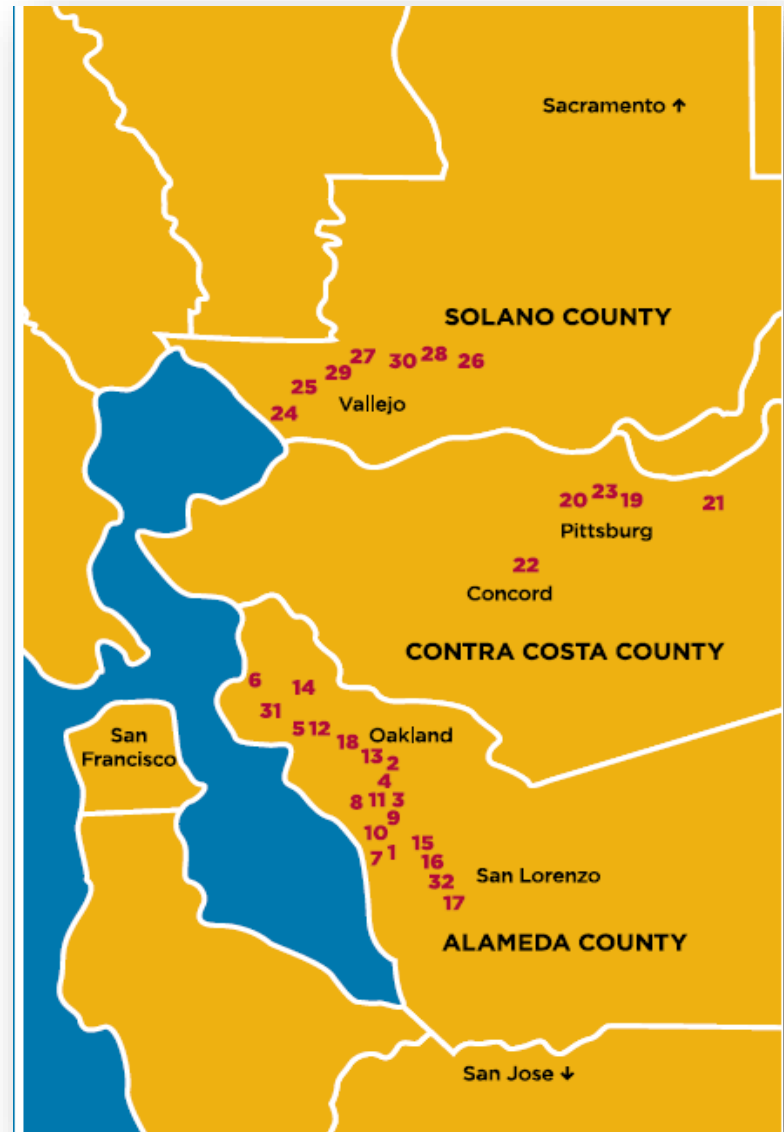
- Founded in 1971 by UC Berkeley students & community activists
- Headquartered in Oakland's Fruitvale District
- Federally Qualified Health Center (FQHC)
- Received first HRSA 330 Program grant in early 70's
- Governed by an 18-member Consumer-Majority Board of Directors



MULTIPLE SITES, SETTINGS, & COMMUNITIES

35 service locations across **three** counties in San Francisco Bay Area, including:

- Stand-alone primary care facilities
- Clustered campus settings
- School-based health centers
- Mixed-use complexes



AVAILABLE SERVICES & PROGRAMS



- Medical
- Dental
- Preventive Medicine
- Laboratory
- Radiology
- Pharmacy
- Inpatient Care
- Behavioral Health
- Case Management
- Health Education
- Optical
- Nutrition
- Podiatry
- Chiropractic
- Child Psychiatry
- Specialty Services
- Pediatric Dentistry
- Women's Health
- Prenatal & Postpartum Care
- Adolescent Services
- School-Based Clinics (8)
- Health *Promotoras*
- Community Outreach
- Referrals

RECENT ACCOMPLISHMENTS: CARE OF SPECIAL POPULATIONS

- Increased # of **HIV patients** served (>120)
- Increased prescription of **PrEP** for HIV prevention to high risk patients (>70)
- Increased # of **transgender patients** served in **TRIUMPH** clinic (>50)
- Expanded capacity for placement of Long-Acting Reversible Contraceptives (**LARC**) at **SBHC sites**
- Expanded **Medication Assisted Treatment of Opioid Use Disorder** (>70 patients)
- Expanded treatment for **Hepatitis C** (>120 patients)

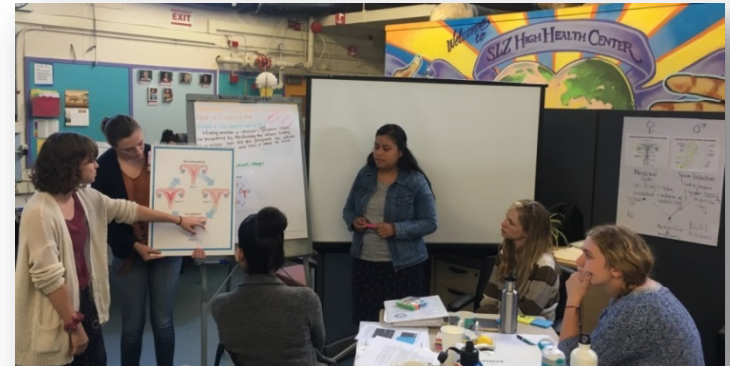
RECENT ACCOMPLISHMENTS: SOCIAL DETERMINANTS OF HEALTH

- Expanded work to support **food security**
 - Food as Medicine prescriptions
 - Food pantries
 - Pop-up food “farmacies”

- **Piloted NextGen Template** for collecting **social determinants of health data** via the PRAPARE tool (Protocol for Responding to and Assessing Patients’ Assets, Risks, and Experiences)

DEVELOPING WORKFORCE PIPELINES

- Expanding workforce training programs and career ladders for **Medical Assistants, Dental Assistants, and Clinical Office Assistants**
- Expanded **volunteer program**: over 100 at more than 13 sites
- Expanded **AmeriCorps Health Education program**: 8 members at 8 SBHC clinic sites
- Continue to strengthen **academic partnerships** and **training programs**
 - Medical, dental, psychiatric residencies
 - MA/DA training programs
 - Primary Care Leadership Program



CY 2017: YEAR IN REVIEW

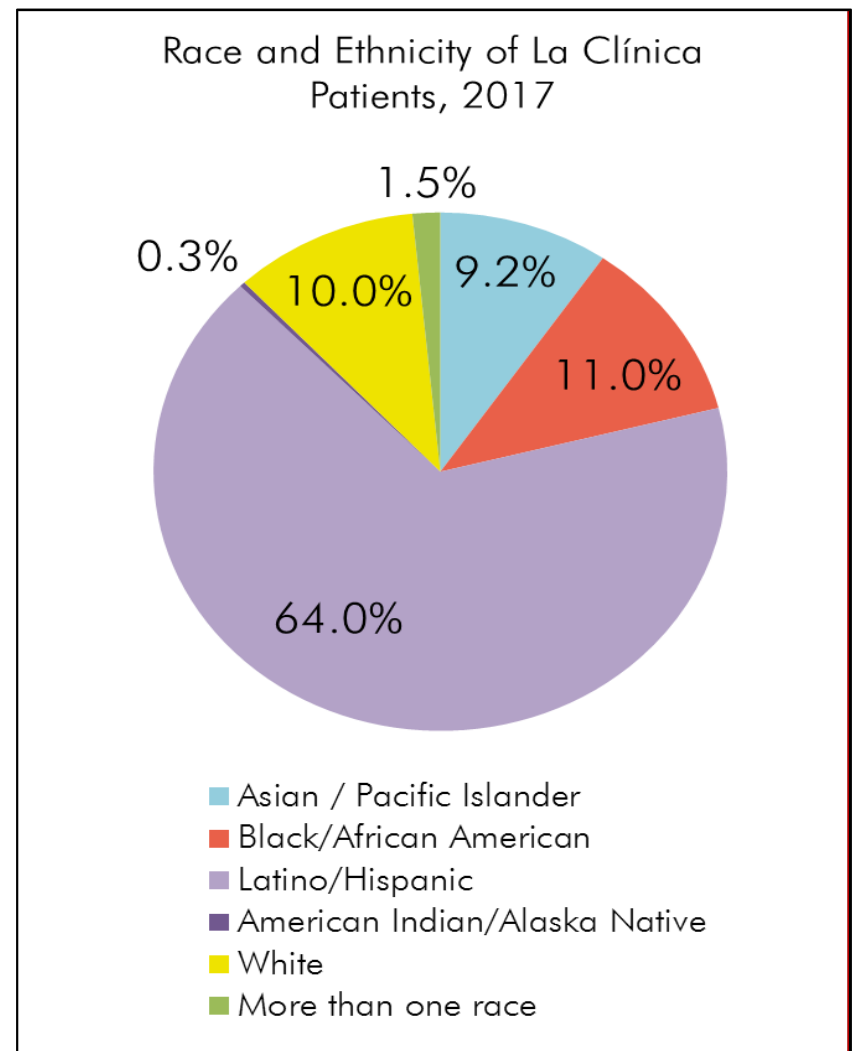
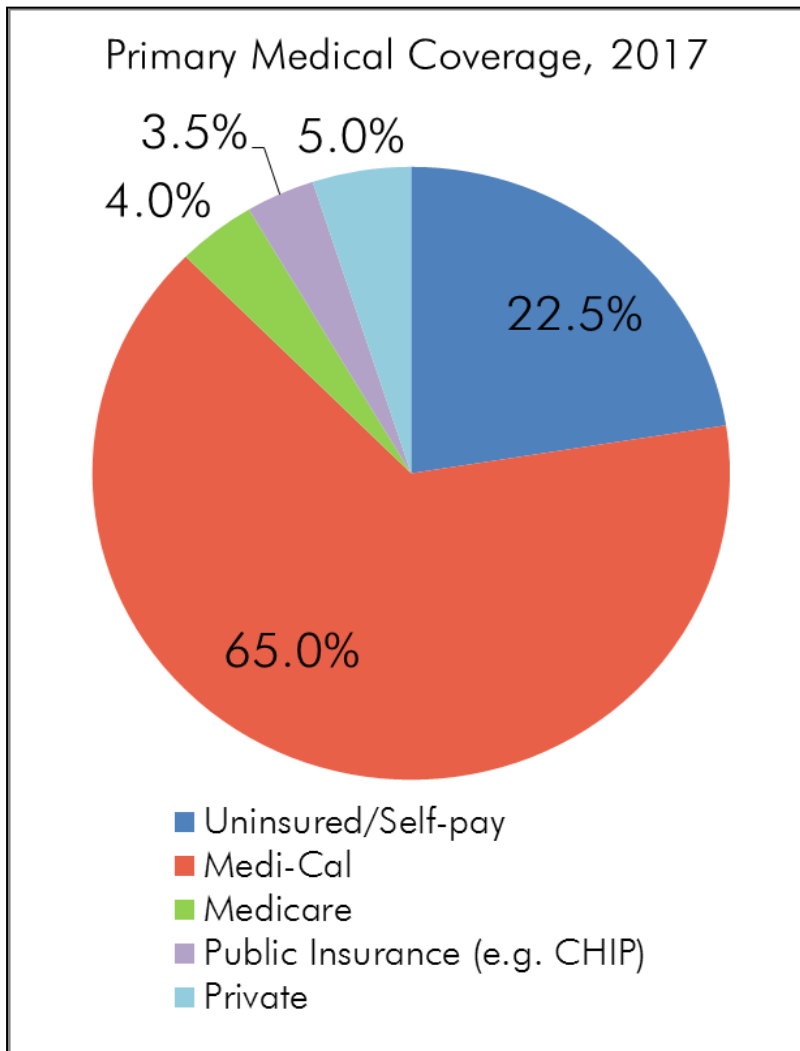
■ In CY 2017:

- **86,884** patients served
 - 44% under 18
 - 50% adults (18-64)
 - 6% older adults (>64)
- **360,570** patient visits
- Operating budget of **\$100M**
- **874 FTE** employees

PATIENTS SERVED	PATIENTS*	VISITS
Medical	64,717	218,828
Dental	31,136	91,028
Vision	10,279	13,668
Mental Health	6,893	19,809
Health Education/ Preventive Medicine	7,827	17,237
Total Number of Patients and Visits	86,884	360,570

**Many patients access multiple services*

PATIENT DEMOGRAPHICS: ALL SITES



LARGEST FQHC SERVING SAN LEANDRO RESIDENTS

According to the City of San Leandro Recreation and Human Services Department Human Services Gap analysis, La Clínica is the largest FQHC serving San Leandrans

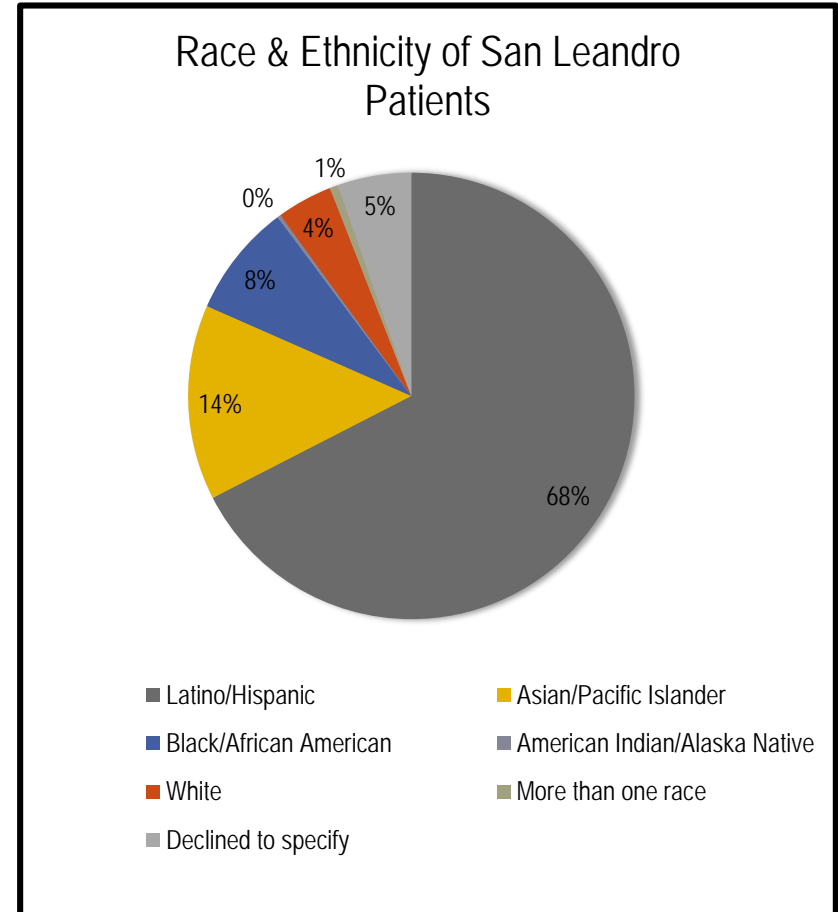
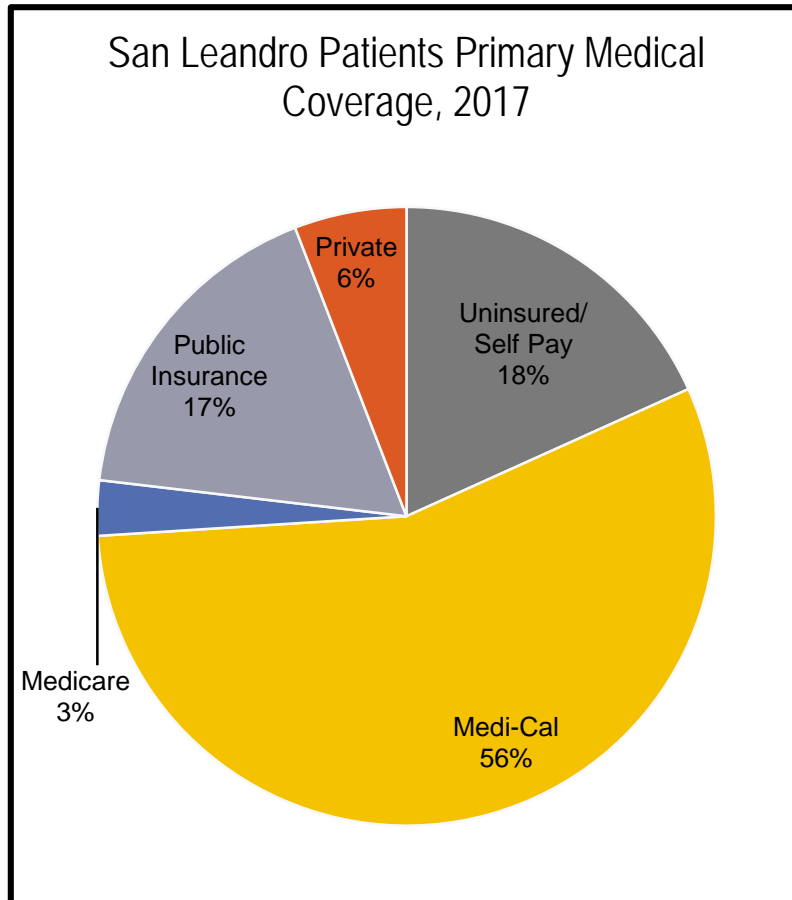
Percentage of Patients from San Leandro by Zip Codes Served by Major Health Center Programs (2015)

Health Center	94577	94578	94579
Asian Health Services, Inc.	29%	20%	62%
Davis Street Community Center, Inc.	7%	N/A	4%
La Clinica De La Raza Inc.	35%	33%	18%
Lifelong Medical Care	9%	8%	N/A
Tiburcio Vasquez Health Center, Inc.	10%	28%	10%
Tri-City Health Center	N/A	3%	3%
Total patients	5,254	5,859	2,417

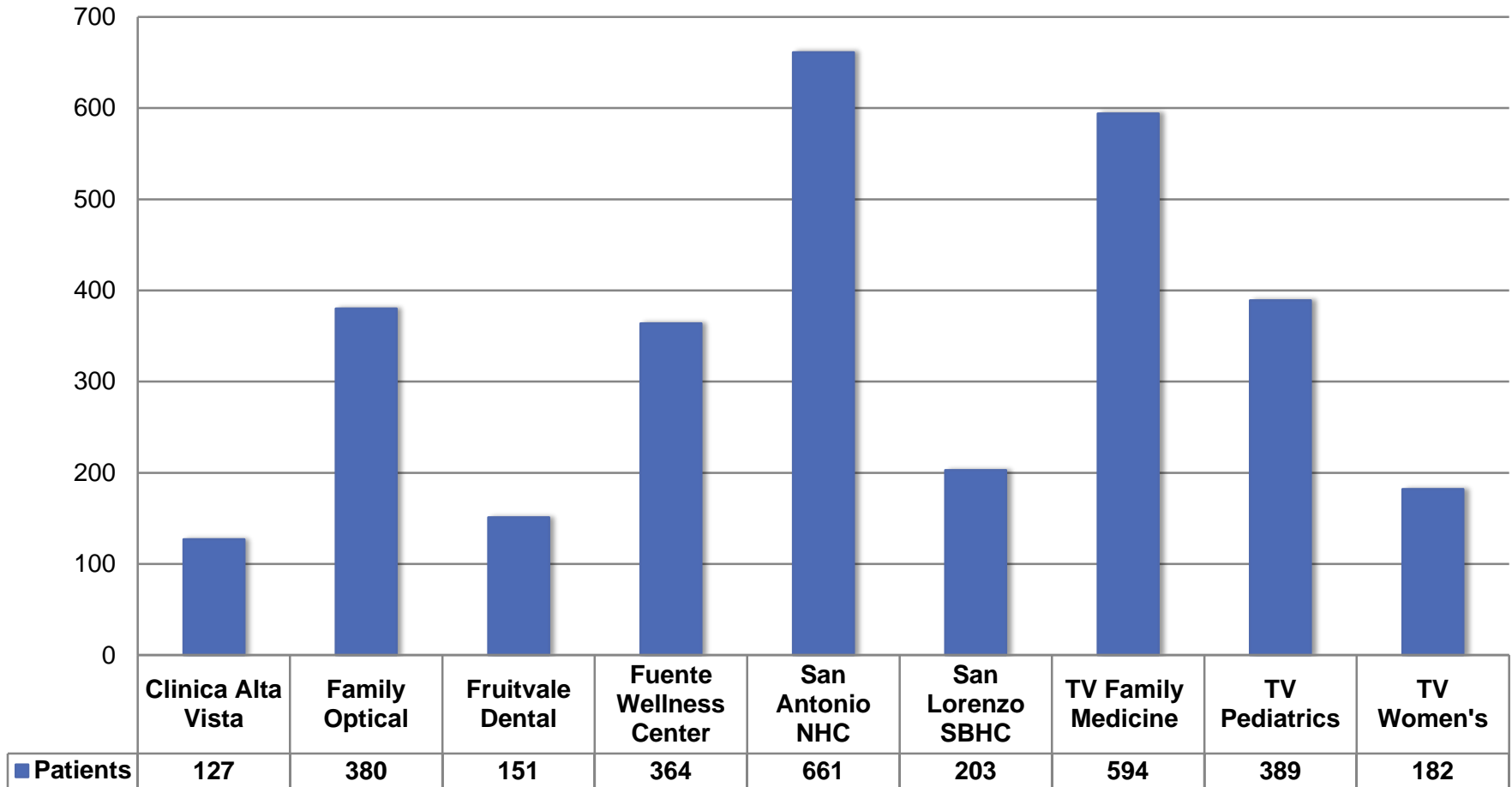
Source: Uniform Data System, UDS Mapper. Accessed at <http://www.udsmapper.org>

PATIENT DEMOGRAPHICS: SAN LEANDRO RESIDENTS

La Clínica has provided health services to San Leandro residents since opening its first community health center in East Oakland in 1971



MAIN LA CLÍNICA SITES SERVING SAN LEANDRANS



SERVICE SITES: OVERVIEW

- ❑ **San Antonio Neighborhood Health Center:** 1030 International Blvd., Oakland, CA
 - WIC program
 - 19 exam rooms; offers medical, integrated behavioral health, clinical health education, enabling services, specialty services, laboratory, and pharmacy

- ❑ **Family Optical:** 3060 B. E 9th Street, Oakland, CA
 - 4 exam rooms; offers optometry & ophthalmology services

- ❑ **Clínica Alta Vista:** 1515 Fruitvale Ave, Oakland, CA
 - Provides adolescent health services

- ❑ **Fruitvale Transit Village:** 3451 E 12th Street, Oakland, CA
 - 51 exam rooms & 10 dental operatories
 - Offers medical, dental, integrated behavioral health, clinical health education, enabling services, specialty services, pharmacy, laboratory, and radiology services



SUPPORTING YOUTH & YOUNG ADULTS AT FUENTE WELLNESS CENTER

- ❑ **2010: La Clínica chosen by ACHCSA as lead health operator at REACH Ashland Youth Center**
 - Location: 16335 East 14th Street, San Leandro, CA 94578
 - Designed to support:
 - Homeless youth
 - **Youth transitioning** out of juvenile justice or foster care systems

- ❑ **2013: La Clínica opens Fuente Wellness Center within REACH**
 - Serves youth and young adults ages **11-24**
 - **School linked** health center serving:
 - Arroyo & San Lorenzo High Schools
 - Bohannon, Edendale, & Washington Middle Schools



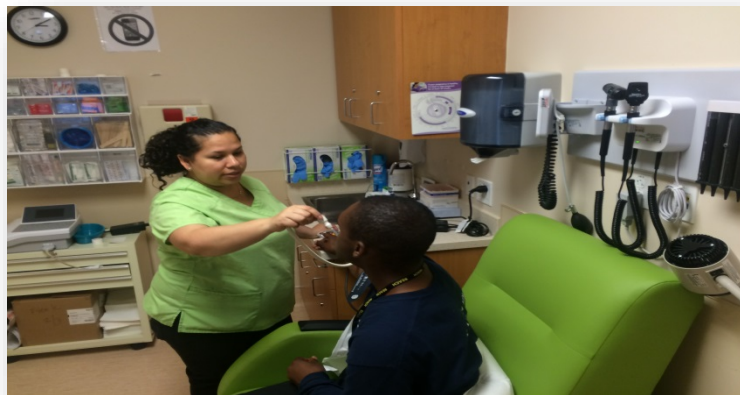
CITY OF SAN LEANDRO CAP GRANTEE

❑ **Services offered at Fuente Wellness Center:**

- Primary medical care;
- Individual and group health education;
- Youth development;
- Case management;
- Counseling; and
- Dental care services

❑ **City of San Leandro Community Assistance Program (CAP) grantee**

- Supports provision of no-cost medical, dental, behavioral and health education services to low-income San Leandro youth and young adults at Fuente



YOUTH FOCUSED PROGRAMMING AT FUENTE WELLNESS CENTER



❑ Youth programming activities:

- Get Yourself tested BBQ & Carnival
- The Cook Off
- Dia de los Muertos
- Individual & group peer health education: Wellness, mindfulness, reproductive health
- Cooking & nutrition demonstrations
- Counseling services
- Connection to job training, education, & recreational activities

Thank You!



QUESTIONS?