

Note: Definitions for each drop-down menu appear as Comments (scroll over the column title or in the Review mode, choose "Show All Comments"). The document is set up to print Comments at the end.

Service/Program Type and Name		Contractor	Need(s) Met	Cost to Consumer	
Column A	Column B	Column C	Column D	Column E	Column F
Service/Program Type <i>Drop-down Menu</i>	Service/Program/Project Name	If trips/service provided by a contractor, please list contractor	Need(s) this Service Meets (E.g. medical, grocery, recreation, regional trips, etc.)	Fare/Cost to Consumer	Fare Medium (E.g. cash, voucher, reimbursement, annual fee, etc.)
Accessible Fixed-Route Shuttle	Flex Shuttle Service	MV Transportation, Inc.	Accessible transportation to meet daily life needs such as: grocery shopping, pharmacy, post office, library, Senior Center and BART.	Fare: Free. Annual registration cost: \$20	Annual registration fee can be paid by either cash, check or credit card at our customer service locations.
Management/Overhead	Flex Shuttle Service		Flex Shuttle transportation budget, program oversight, planning and participation in regional meetings.		
Customer Service and Outreach	Flex Shuttle Service		Coordinate day-to-day operation; answering rider questions, resolving problems, responding to complaints, data management, record-keeping, correspondence, marketing and consumer education.		
City-based Door-to-Door	Medical Transportation	MV Transportation, Inc.	Service meets basic life need for accessible transportation for medical appointments.	\$4 per 10 miles	Cash - Fare is collected and retained by the transportation provider

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Service/Program Type and Name		Limits	Schedule		
Column A (repeated)	Column B (repeated)	Column K	Column L	Column M	Column N

Service/Program Type <i>Will automatically populate from rows above</i>	Service/Program/Project Name <i>Will automatically populate from rows above</i>	If there are limits on trips (or trainings/meals) per consumer, please describe here (e.g. trip limits per month/quarter/year or a maximum expenditure per consumer)	If pre-scheduled, what days/hours are reservations accepted for trip/training/meal?	If pre-scheduled, how far in advance can/must a consumer schedule a trip/training/meal?	Service Span (E.g. days/hours of operation)
Accessible Fixed-Route Shuttle	Flex Shuttle Service	N/A	N/A	N/A	Monday - Friday, 9:00am - 6:00pm
Management/Overhead	Flex Shuttle Service				
Customer Service and Outreach	Flex Shuttle Service				
City-based Door-to-Door	Medical Transportation	N/A	8:00 am - 5:00 pm, Monday - Friday	Up to five days in advance, will take same day reservation if	Monday - Friday, 8:00 am - 5:00 pm
0	0				
0	0				
0	0				
0	0				
0	0				
0	0				
0	0				
0	0				
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0	0				

For Trip Provision Services			
Column G	Column H	Column I	Column J
Vehicle Accessibility <i>Drop-down Menu</i>	Is this a same day or pre-scheduled service? <i>Drop-down Menu</i>	Is this a fixed route or origin-to-destination service (e.g. door-to-door)? <i>Drop-down Menu</i>	Service Area
Accessible	Consumers can schedule a same day trip	Fixed Route	Within San Leandro City limits.
Accessible	Consumers must schedule in advance	Origin-to-Destination	Alameda County

Eligibility	Status	Deliverables	Notes
Column O	Column P	Column Q	Column R

Eligibility Requirements	Project Status (at end of June 2014) <i>Drop-down Menu</i>	Quantity Planned Completed in FY 13-14 (Total number of one-way passenger trips, consumers trained, meals delivered, etc.)	Miscellaneous Notes (If necessary, provide any additional notes about trip or program here)
Disabled Adults 18+ and Seniors 60+	Continuing or Ongoing	14,000	
Disabled Adults 18+ and Seniors 75+	Closed Out in FY 13/14	1,200	

Cell: A4

Comment: Service/Program Type: (See Implementing Guidelines for more information on these service types)

- Management/Overhead: Program oversight, planning, budgeting, participation in regional/countywide meetings. Please include admin/labor even if it is paid by the City for accurate reporting of full program expenses.
- Customer Service/Outreach: Activities associated with educating consumers about services that are available to them, answering questions from consumers and taking, tracking and responding to complaints and commendations.
- ADA-mandated Paratransit: Paratransit services provided by fixed-route transit operators to fulfill requirements under the American's with Disabilities Act.
- City-based Door-to-Door: Pre-scheduled, accessible, door-to-door service provided by city. Provides a similar level of service to mandated ADA services; designed to fill gaps not met by ADA-mandated providers and/or relieve ADA-mandated providers of some trips.
- Taxi Program: Provides a same day, curb-to-curb service intended for situations when consumers cannot make their trip on a pre-scheduled basis; allows eligible consumers to use taxis at a reduced fare.
- City-based Wheelchair Van Service: Wheelchair van service provides accessible, door-to-door trips on a pre-scheduled or same-day basis. These services are generally implemented as a supplement to a taxi program to ensure some availability of accessible vehicles in cities that do not have door-to-door programs or have limited door-to-door programs.
- Accessible Fixed-Route Shuttle: Generally accessible vehicles that operate on a fixed route and schedule to serve common trip origins and destinations, e.g. senior centers, medical facilities, grocery stores, BART stations, other transit stations, community centers, commercial districts, and post offices.
- Group Trips Program: Round-trip accessible van rides for pre-planned outings or to attend specific events or go to specific destinations for fixed amounts of time, e.g. shopping trips or religious services. Trips usually originate from a senior center or housing facility.
- Volunteer Driver Program: Pre-scheduled, door-through-door services that are generally not accessible; rely on volunteers to drive eligible consumers for critical trip needs, such as medical trips. May also have an escort component.
- Mobility Management/Travel Training: Covers a wide range of activities, such as travel training, trip planning, and brokerage. Does not include provision of trips. (This is considered "non-trip provision")
- Scholarship/Subsidized Fare Program: Program to subsidize any service for customers who are low-income and can demonstrate financial need.
- Meal Delivery (only existing programs are eligible; no new programs can be established): Program to deliver meals to the homes of individuals who are transportation disadvantaged. Currently operating programs can continue to use Measure B funds for these service costs, but new meal delivery services cannot be established.
- Capital Expenditure: Any capital purchase or other capital expenditure.

Cell: G4

Comment: Accessibility:

Accessible: Able to serve consumers with mobility devices

Non-Accessible: Not able to serve consumers with mobility devices

Cell: H4

Comment: Timing:

Consumers must schedule trips in advance: To utilize this service, consumer must make a reservation in advance of the day trip is taken.

Consumers can schedule a same day trip: Service is provided on a same-day basis, does not require advance reservation

Please indicate the predominant timing of your service. E.g. if a service is mostly pre-schedule but takes occasion same day requests on a space-available basis, please indicate "schedule in advance"

Cell: I4

Comment: Origins and Destinations:

Fixed Route: Service operates on a fixed route with no deviations

Fixed Route with Deviations: Service operates on a fixed route, but deviates to major origins/destinations on occasion, such as a senior center.

Origin-to-Destination: Service provides curb-to-curb, door-to-door or door-through-door service for consumers.

Cell: H25

Comment: Project Status:

Initiated in FY 13-14

Continuing or Ongoing

Closed Out in FY 13-14