



CALICO

# What's New at CALICO

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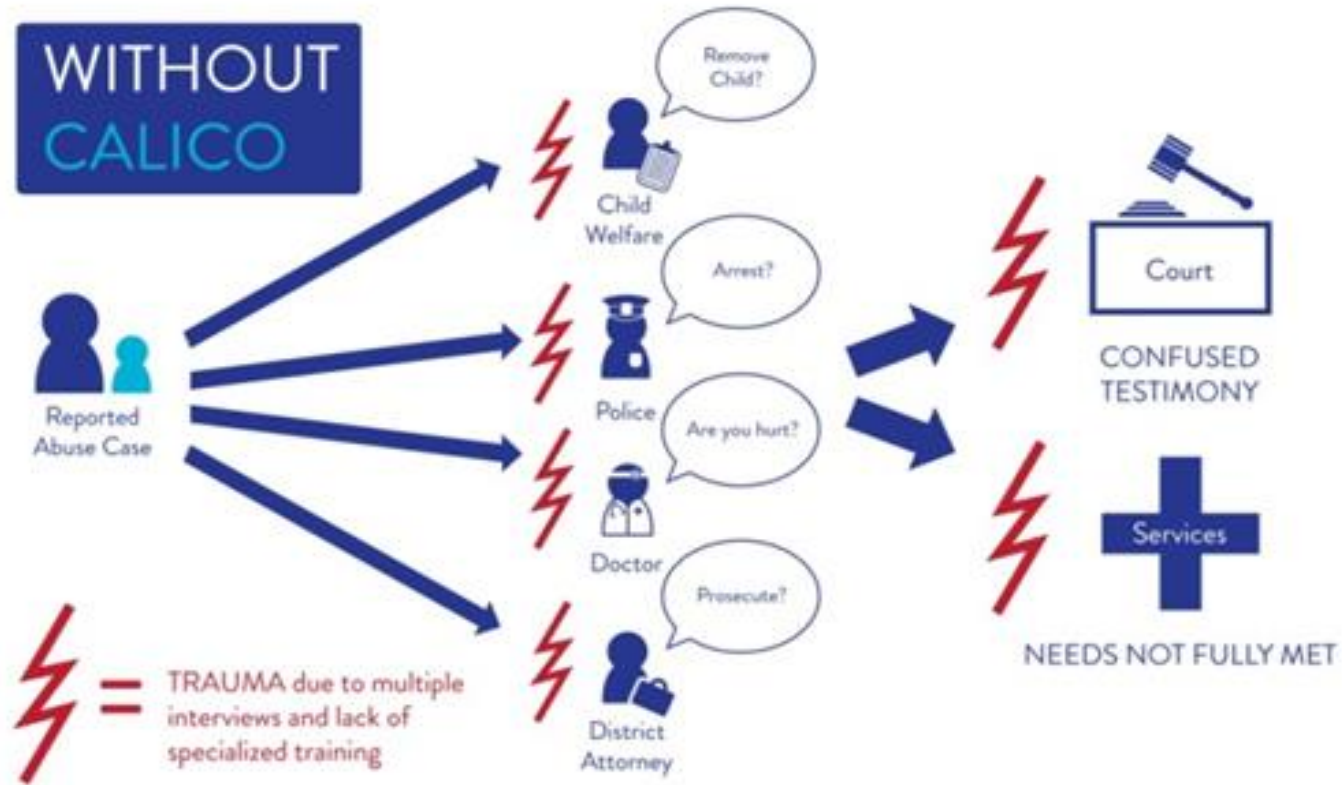
PRESENTATION TO THE CITY OF SAN LEANDRO

# Brief Overview of CALICO

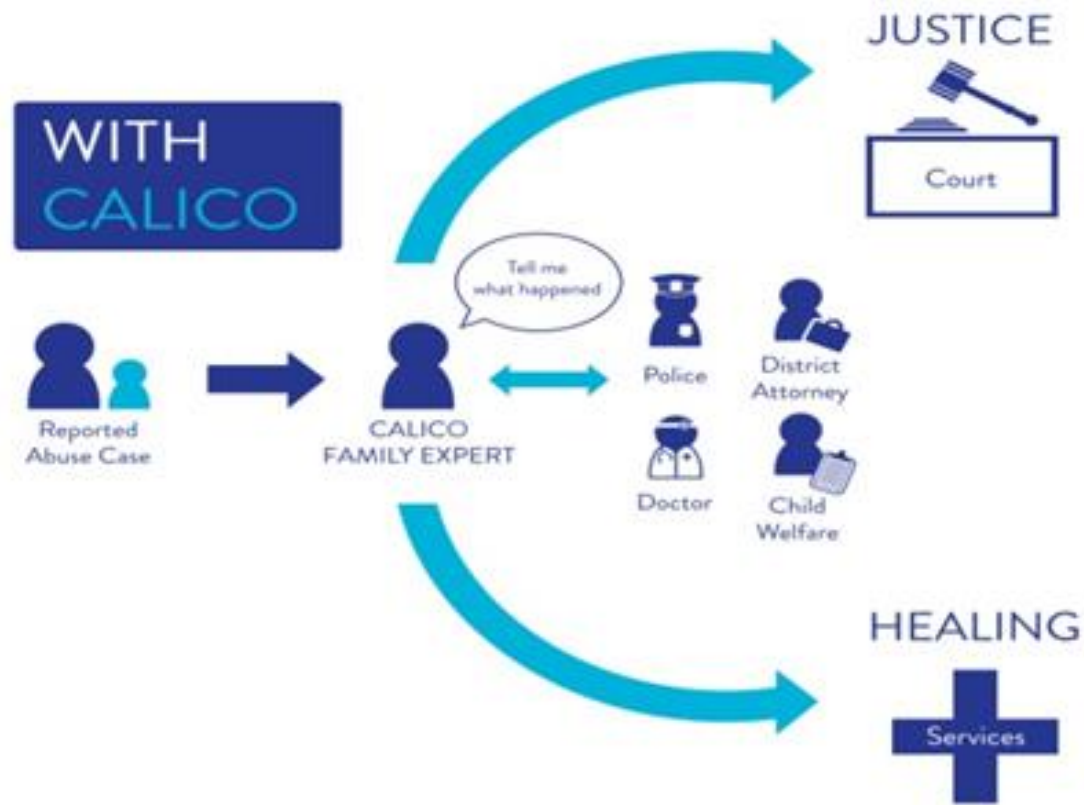
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- The only children's advocacy center (CAC) serving Alameda County.
- Mission: Achieve justice and healing for abused children
- Help with the response to child abuse allegations from the beginning of the investigation(s):
  - Criminal
  - Dependency
  - Licensing

# Child Abuse Investigations Before CACs



# Child Abuse Investigations With CACs



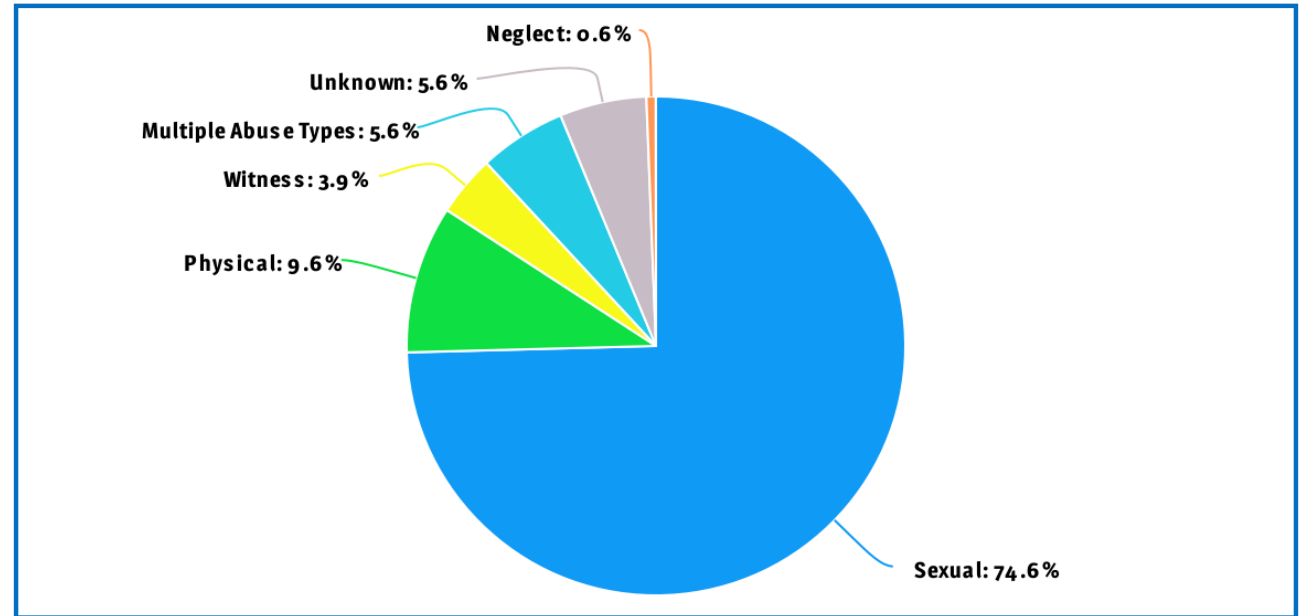
# CALICO Core Services

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- Multi-Disciplinary Team (MDT) Coordination
- Forensic Interviewing
- Family Support
- Training
- Community Outreach

# CALICO's Clients

- Children 2-17
- Adults with developmental disabilities
- Case Types:
  - Sexual Abuse
  - Physical Abuse
  - Neglect
  - Drug Endangerment
  - Human Trafficking
  - Witnesses to Violence



■ Sexual ■ Physical ■ Witness ■ Multiple Abuse Types ■ Unknown  
■ Neglect

# Interview Room

San Leandro Office



# Observation Room

San Leandro Office





# Comfort Corner & Waiting Area

San Leandro Office



# CALICO Partners

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- Every Police Jurisdiction in Alameda County
- District Attorney's Office
- Department of Children and Family Services (DCFS)
- Behavioral Health Care Services
- UCSF Benioff Children's Hospital Oakland
- Highland Hospital
- Probation
- County Counsel's Office
- Community Care Licensing
- (Army, Coast Guard, FBI, HSI)



# Benefits of Using a CAC

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- Higher rates of caregiver satisfaction
- Reduced trauma to children
- 4x more likely to receive a forensic medical exam
- Faster charging decisions
- Increase in number of felony prosecutions of CSA cases
- One-third less expensive than non-CAC cases

# Case Trends

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- Exposure to pornography
- Witnesses to violence
- Languages
- Younger children

# Program Improvements: OMS

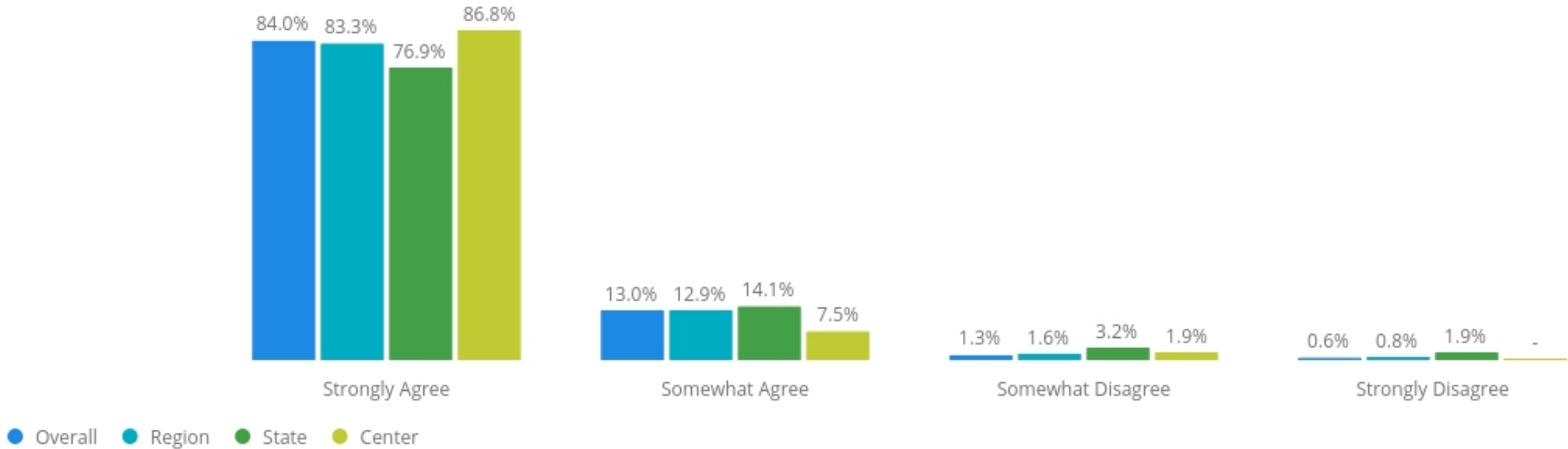
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## Outcome Measurement Surveys

- Evidence based
- Benchmarked
- For both caregivers and partner agencies

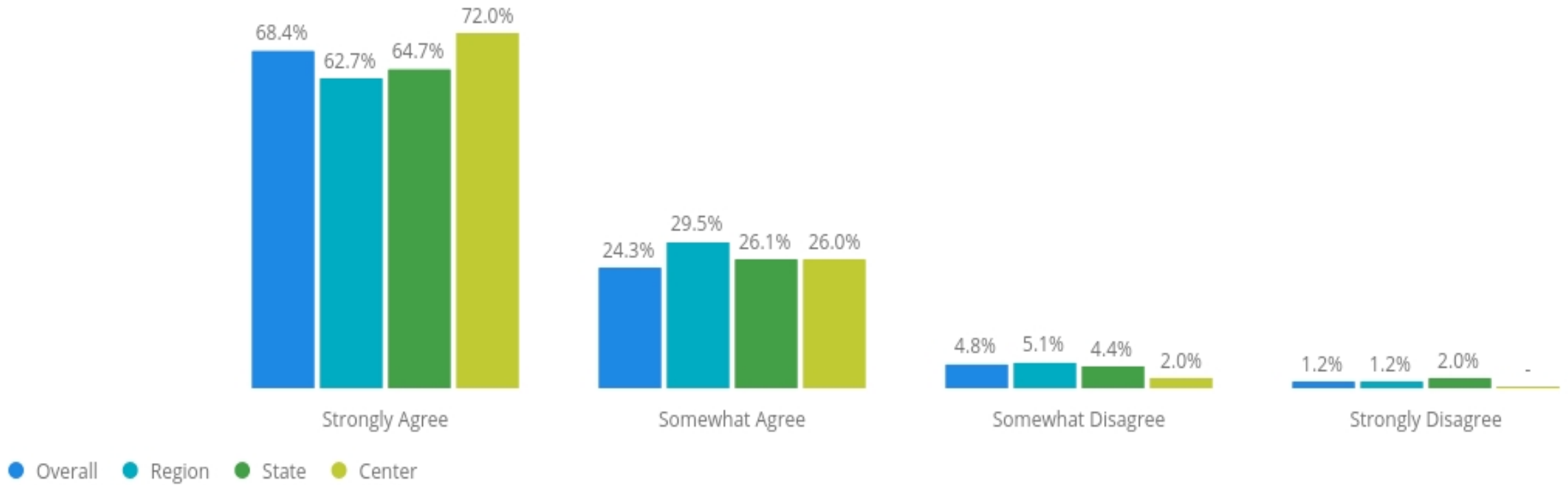
# OMS: Partner Surveys

8. I believe the clients served through the Center benefit from the collaborative approach of our multidisciplinary team. 62,943 Responses



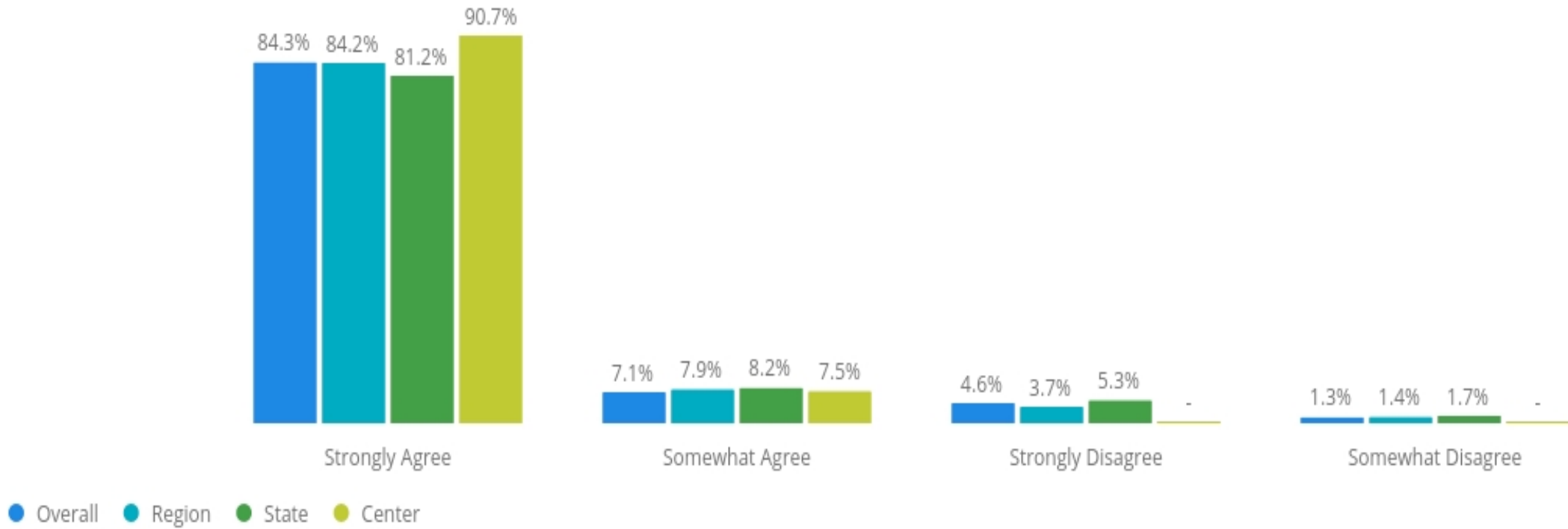
# OMS: Partner Surveys

10. All members of the multidisciplinary team are actively involved in cases relevant to their role. 62,576 Responses



# OMS: Caregiver Surveys

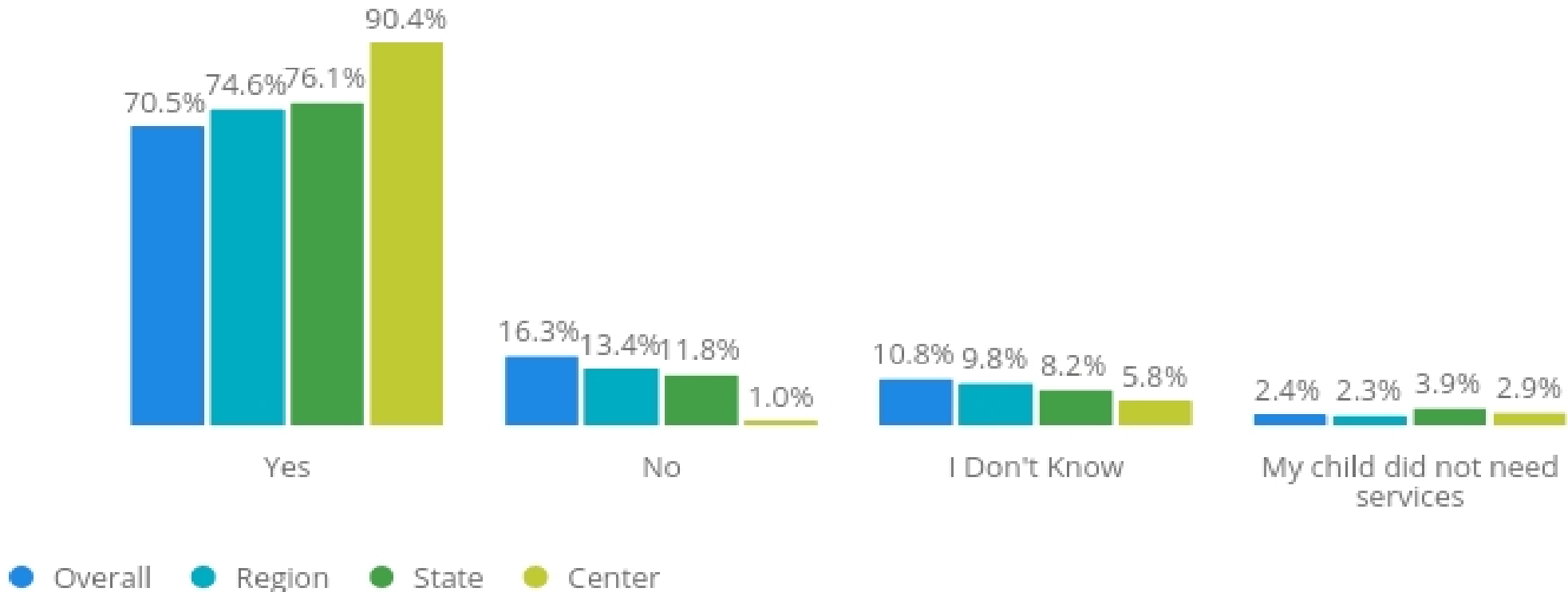
10. The Center staff provided me with resources to support my child and respond to his or her needs in the days and weeks ahead. 228,893 f





# OMS: Caregiver Surveys

11. Did someone at the Center give you information about how to get services like counseling or family support for YOUR CHILD? 230,580 Responses



# Looking Forward

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## What's Next for CALICO?

- Technological improvements to client information storage and sharing
- Support other program development with outside agencies
- Participate in development of OMS for children

## What does CALICO need?

- A mortgage re-finance or donation
- Donation of toys for children and adolescents for our pop-up Holiday Store

# Thank You for Your Support!

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Erin Harper

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Rebuilding wouldn't  
be as complete  
without everything  
Calico supports.  
Thank you again!  
Happy Parents

