City of San Leandro

Age-Friendly Assessment & Action Plan

Summary of Draft Action Plan Feedback & How to Address

June 14, 2024

Concepts, Topics & Areas for Reference or Greater Emphasis in the Document

1. **Use the term 'care infrastructure' and explicitly state in the document that this care infrastructure is for everyone.**

   Added explicitly to the first paragraph under the 'An Age-Friendly San Leandro' header on page 9.

2. **Reports/updates to the City Council.**

   Added explicitly as Action Step #2 under the 'Operationalize the Age-Friendly San Leandro initiative' project within the Plan Sustainability priority area (see page 15).

3. **City department collaboration, and a clear connection between age-friendly goals and the overlapping missions/work of City departments.**

   Added explicitly as Action Step #4 under the 'Operationalize the Age-Friendly San Leandro initiative' project within the Plan Sustainability priority area (see page 15).

4. **Advocate for funding at both the federal and state level.**

   Added explicitly as Action Step #5 under the 'Operationalize the Age-Friendly San Leandro initiative' project within the Plan Sustainability priority area (see page 15).

5. **Prevent people with disabilities from crossing bike lanes to prevent accidents.**

   Explicitly added 'bike lanes' to Action Steps #1 and #2 under the 'Install pedestrian safety measures' project within the Personal Protection priority area (see page 18).

6. **Prioritize services to unhoused seniors.**

   Added more explicitly as part of Action Step #2 under the 'Identify short-term, alternative core housing programs that complement existing local affordable housing efforts' project within the Housing Security priority area (see page 21).

7. **Federal resources (e.g., MediCal) to support seniors and caregivers to navigate healthcare systems.**

   Added explicitly as part of Action Step #4 under the 'Provide respite and resources for family and volunteer caregivers' project within the Health & Wellness priority area (see page 23).

8. **Explain the point values for the survey ranking question graphs starting on page 41.**

   Edited page 41 to provide more context to the Key Takeaway for Figure 8 and to better explain the assigned point values for each ranking place in the paragraph above Figure 8.

9. **Emphasize clearly that programs will be available to all seniors regardless of income and location within the city.**

   Did not explicitly add this recommendation to the final Plan, as more planning is necessary to make this commitment.

10. **How the sidewalk repair program and other resources can address pedestrian safety issues.**

   Did not explicitly add this recommendation to the final Plan, as more planning and collaboration is necessary, but the Human Services Department will learn and consider how best to leverage these existing programs as part of its implementation plan to be submitted by Fall/Winter 2024.

11. **Comments either related to needs currently addressed in the Plan, or advocating for needs not yet prioritized in the Plan.**

   The Senior Commission and Human Services Department appreciate the feedback and additional information provided by members of the public regarding the draft Plan. If you do not see your comment explicitly addressed in the final Plan, it either came up during the community engagement process and was not selected as a top priority for this first iteration of the Plan, or because it is a totally new concept that we need more time to understand. All public comments will be retained by the Human Services Department so they can refer back to what community members shared and hopefully address those issues at a later date, once the current Plan priorities have been achieved.

Requests for New Information, Priorities & Projects to be Added to the Document

1. **Change the body font color from gray to black to make the document easier to read and more accessible to older adults.**

   Changed the body font color from gray to black.

2. **Further refine the steps to make them more actionable, include quantifiable performance metrics, and/or include a timeline for refinement.**

   Added explicitly as Action Step #1 under the 'Operationalize the Age-Friendly San Leandro initiative' project within the Plan Sustainability priority area (see page 15). The Human Services Department will submit a draft implementation plan to the City Council by Fall/Winter 2024.

3. **Develop a 'lens of age-friendly'.**

   Added explicitly as Action Step #4 under the 'Operationalize the Age-Friendly San Leandro initiative' project within the Plan Sustainability priority area (see page 15).

4. **Continuous community engagement component.**

   Added explicitly as Action Step #2 under the 'Improve communications and outreach about existing resources and services' project within the Plan Sustainability priority area (see page 16).

5. **Support seniors to connect to telehealth.**

   Added explicitly as part of Action Step #4 under the 'Provide respite and resources for family and volunteer caregivers' project within the Health & Wellness priority area (see page 23).

6. **Opportunities for social connection and volunteerism between seniors and youth.**

   Added explicitly a new project, 'Create more opportunities for learning and social interaction between seniors and youth,' within the Social Connection priority area (see page 27).

7. **Hire a person who is dedicated to overseeing the Plan.**

   Did not explicitly add this recommendation to the final Plan, as more planning is necessary, but the Human Services Department will consider staffing options for the Plan and initiative as part of its implementation plan to be submitted by Fall/Winter 2024.

8. **Form volunteer citizen subcommittees for each of the five main areas of concern.**

   Did not explicitly add this recommendation to the final Plan, as more planning is necessary, but the Human Services Department will consider planning strategies for developing the implementation plan to be submitted by Fall/Winter 2024 (and subsequent actions to be prioritized).

9. **Utilize a volunteer network to achieve the desired results; the Human Services Department should have a dedicated volunteer coordinator.**

   Did not explicitly add this recommendation to the final Plan, as more planning is necessary, but a new project, 'Create more opportunities for learning and social interaction between seniors and youth,' was added to the Social Connection priority area as a way to prioritize the implementation of volunteer opportunities (see page 27).

10. **Data about where seniors live in the city (in order to explore geography-based projects and investments).**

    Did not explicitly add these data or this recommendation to the final Plan, but the Human Services Department will include these data as part of its implementation plan to be submitted by Fall/Winter 2024.

11. **Identify similar cities that are desirable for seniors and see what makes them a place where residents wish to age in place.**

    Did not explicitly add any comparable city information to the final Plan, as more research is necessary, but the Human Services Department will consider examples of best practices as part of its implementation plan to be submitted by Fall/Winter 2024.

12. **Change the icon that represents safety to one that does not look like a police badge; the badge-like icon makes at least one member of the public feel unsafe and evokes crime and police violence.**

    Did not change the icon, but the Human Services Department will consider the use of other icons specifically suggested by community members.

13. Publish how much the consultants received for developing this plan.

Did not explicitly add the size of the consulting contract to the final Plan, but the Human Services Department welcomes interested community members to request that information from the City.

14. Address the growing tax burden on seniors with fixed incomes and increases in utilities.

Did not explicitly add this recommendation to the final Plan, as more planning is necessary, but the Human Services Department will consider potential changes to tax policy and/or utility rates as part of its implementation plan to be submitted by Fall/Winter 2024.

15. Create a City cybersecurity team.

Did not explicitly add this recommendation to the final Plan, as more planning is necessary, but the Human Services Department will consider how best to address cybersecurity for seniors as part of its implementation plan to be submitted by Fall/Winter 2024.