

Alameda County Summary By City

2/1/2016 Through 2/29/2016; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	148	83	65	55	19	7	48	35	24	326
Albany	23	10	13	7	3	3	4	1	0	45
Berkeley	349	146	203	107	59	18	89	36	24	646
Castro Valley	80	44	36	36	16	8	28	15	6	147
Dublin	43	19	24	17	10	2	15	8	5	93
Emeryville	38	27	11	18	4	5	13	8	4	76
Fremont	282	172	110	112	40	30	82	58	29	562
Hayward	816	458	358	338	143	79	259	167	83	1640
Livermore	90	45	45	31	10	6	25	18	10	172
Newark	72	32	40	28	15	7	21	16	7	134
Oakland	3240	1465	1775	1072	472	222	850	529	342	5819
Pleasanton	33	16	17	15	2	2	13	8	5	72
San Leandro	390	238	152	173	80	45	128	80	45	770
San Lorenzo	47	29	18	22	7	3	19	11	9	75
Union City	93	71	22	51	14	13	38	28	19	219
Other	1018	137	881	110	45	29	81	42	32	628
Grand Total:	6765	2992	3773	2192	939	479	1713	1060	644	11427

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.