

# Alameda County Summary By City

1/1/2016 Through 1/31/2016; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	157	88	69	65	33	11	54	26	11	304
Albany	15	6	9	4	3	1	3	3	1	27
Berkeley	413	194	219	137	72	29	108	61	43	760
Castro Valley	129	74	55	43	15	12	31	16	10	193
Dublin	44	21	23	18	8	4	14	8	5	83
Emeryville	46	33	13	18	7	5	13	5	2	58
Fremont	289	156	133	113	42	19	94	43	27	510
Hayward	945	505	440	379	154	61	318	207	114	1573
Livermore	130	62	68	45	21	10	35	22	8	232
Newark	95	54	41	40	12	5	35	28	16	162
Oakland	3750	1767	1983	1231	539	251	980	608	410	6535
Piedmont	5	1	4	1	0	1	0	1	0	7
Pleasanton	45	25	20	22	4	3	19	13	8	90
San Leandro	430	248	182	193	77	45	148	88	55	796
San Lorenzo	52	33	19	24	12	6	18	10	7	88
Union City	100	68	32	54	17	15	39	25	13	182
Other	1088	147	941	118	38	34	84	41	20	616
<b>Grand Total:</b>	<b>7733</b>	<b>3482</b>	<b>4251</b>	<b>2505</b>	<b>1054</b>	<b>512</b>	<b>1993</b>	<b>1205</b>	<b>750</b>	<b>12216</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.

2. Client Calls: The number of times Clients called during the reporting period.

3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.

4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.

5. Youth Under 18: The total number of households with youth under the age of 18 in the household.