

Alameda County Summary By City

7/1/2015 Through 1/31/2016; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	1349	815	534	408	187	78	330	176	102	2782
Albany	115	59	56	32	20	11	21	12	6	242
Berkeley	3399	1852	1547	806	389	198	608	313	220	5962
Castro Valley	734	418	316	247	97	55	192	103	66	1341
Dublin	271	131	140	96	38	18	78	43	25	515
Emeryville	304	204	100	100	34	24	76	45	32	527
Fremont	2034	1152	882	696	254	166	530	293	169	3668
Hayward	6684	3811	2873	2019	769	383	1634	1026	597	12309
Livermore	895	476	419	306	115	55	251	168	107	1600
Newark	628	326	302	204	67	39	165	126	74	1141
Oakland	28232	13748	14484	6675	2779	1457	5213	3217	2151	50532
Piedmont	46	4	42	4	2	3	1	1	0	55
Pleasanton	321	167	154	103	34	18	85	51	30	681
San Leandro	3181	2009	1172	1013	406	212	800	491	293	6123
San Lorenzo	411	259	152	150	55	25	125	84	50	825
Union City	787	527	260	300	88	63	237	166	89	1472
Other	8776	1129	7647	770	283	178	592	265	171	4605
Grand Total:	58169	27087	31082	13929	5617	2983	10938	6580	4182	94384

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.