



EMPOWERED
Aging

The logo consists of two stylized sunbursts, one above and one below the word "Aging". Each sunburst is composed of several short, radiating lines in shades of orange, yellow, and grey.

Empowered Aging

Alameda County



CHARMAINE BRAZIEL-BRENT
OMBUDSMAN PROGRAM MANAGER -
ALAMEDA



Empowered Aging

Formerly known as...Ombudsman Services of Contra Costa, Solano & Alameda County.

Empowered Aging Programs:

- Elder and Adult with Disabilities Justice Program
- Elder Justice Lunch and Learn Series
- Friendly Visiting and Telephone Reassurance
- Healthcare Career Pathway
- Long-Term Care Ombudsman
- Masters in Social Work Internship
- Resident Empowerment Program



Long-Term Care Ombudsman Program

Our Purpose...

- We believe every resident deserves dignity & respect
- Expressed wish Advocates
- Ensures that residents are free from Abuse & Neglect
- Educate, Empower & Partner



Alameda County

- Over 15,000 residents living in long-term care facilities
 - (Skilled Nursing Facilities & Residential Care Facilities for the Elderly)
 - Four trained & certified staff...Volunteers
 - Resolve complaints related to quality of life and care...abuse & neglect
 - Make regular unannounced visits for nearly 350 long-term care facilities
 - Provide consultation and education
 - Care Conference/Advance Healthcare Directives
 - Only program mandated by law to make regular unannounced visits



Alameda County cont.

- Improve facility conditions by providing training to facility staff
- Promote community awareness about aging and long-term care issues through educational workshops
- Serve as a voice for policy change at local, state and national levels
- Field informational calls for families in distress



San Leandro

16 Residential Care Facilities for the Elderly = 526 residents

8 Skilled Nursing Facilities= 591

Regional Supervisor and Volunteers (Field Ombudsman)
cover the area...



Our support...

- First week of “shelter in place” contacted all facilities in Alameda County to assess their needs.
- Addressed each facility’s plan for Infection Control
- Addressed each facility’s communication plan: facility to resident, facility to families & resident to family
- Addressed isolation plan
- Hospice Care
- Advocated to be allowed into facilities during shelter in place.



How the community can Help...



We Need Volunteers!!!

<https://empoweredaging.org/get-involved/volunteer-opportunities/>



Join Our Elder Justice Lunch & Learn...



<https://empoweredaging.org/elder-justice/elder-justice-lunch-and-learn-2/>



Questions???

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Thank you!!!!

