



Legislation Details (With Text)

**File #:** 20-439      **Version:** 1      **Name:** Annual Renewals for Fiscal Years 2020-2021 and 2021-2022 with Dude Solutions, Inc. for Facilities Management System and Mobile 311 System

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**Enactment #:**

**Title:** Staff Report for a City Council Resolution to Approve Annual Renewals for Fiscal Years 2020-21 and 2021-22 with Dude Solutions, Inc. for Facilities Management System and Mobile 311 System for the Combined Amount of \$107,248.62 (Approves One Annual Renewal of \$53,624.31 in Fiscal Year 2020-21 and One Annual Renewal of \$53,624.31 plus up to a 5% increase in Fiscal Year 2021-22).

**Sponsors:** Jeff Kay

**Indexes:**

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Staff Report for a City Council Resolution to Approve Annual Renewals for Fiscal Years 2020-21 and 2021-22 with Dude Solutions, Inc. for Facilities Management System and Mobile 311 System for the Combined Amount of \$107,248.62 (Approves One Annual Renewal of \$53,624.31 in Fiscal Year 2020-21 and One Annual Renewal of \$53,624.31 plus up to a 5% increase in Fiscal Year 2021-22).

**SUMMARY AND RECOMMENDATIONS**

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payments to Dude Solutions, Inc. of \$53,624.31 in Fiscal Year 2020-21 and \$53,624.31 plus up to a 5% increase in Fiscal Year 2021-22 for renewal of a suite of applications, including the City’s Facilities Management Systems and Mobile 311 System, which the City uses under the name “My SL.”

**BACKGROUND**

The City of San Leandro has maintained an annual subscription contract with Dude Solutions since 2015, after the company was selected during an RFP process.

**Analysis**

The City of San Leandro subscribes to a suite of cloud-based applications from Dude Solutions, Inc., including Capital Forecast, Asset Essentials, and ConnectGIS that collectively make up the City’s Facilities Management System.

Dude Solutions, Inc. is also the provider of the Mobile 311 application, which the City uses under the

name "My SL." This Software-as-a-Service (SaaS) package provides all of the core functions required by the Public Works Department to maintain and manage City facilities, along with the administration of the My-SL program, which involves several City Departments.

The City is charged an annual subscription license fee which provides Staff with access to the online systems. In addition, the vendor provides software updates and technical support. This annual renewal covers all the licenses needed by Staff to fully use the software.

### **Previous City Council Actions**

- On July 16, 2018, the City Council approved an annual renewal agreement with Dude Solutions, Inc. for FY 2018-19 for the amount of \$52,610.25

### **Legal Analysis**

The City Attorney's office reviewed and approved the purchase agreements.

### **Fiscal Impacts**

The total annual software and maintenance cost for Fiscal Year 2020-21 is \$53,624.31. Fiscal Year 2021-22 is expected to be \$53,624.31 plus up to a 5% increase.

### **Budget Authority**

The Finance Director verified there are sufficient funds in the FY 2020-21 operating budget, Account 688-13-001-5311.

**PREPARED BY:** Tony Batalla, Chief Technology Officer, City Manager's Office