



Legislation Details (With Text)

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**Title:** Staff Report for a City Council Resolution to Approve Annual Renewals for Fiscal Years 2019-2020 and 2020-2021 with Tyler Technologies, Inc. for the Computer Aided Dispatch and Records Management System for the Combined Amount of \$500,065

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Staff Report for a City Council Resolution to Approve Annual Renewals for Fiscal Years 2019-2020 and 2020-2021 with Tyler Technologies, Inc. for the Computer Aided Dispatch and Records Management System for the Combined Amount of \$500,065

**SUMMARY AND RECOMMENDATIONS**

Staff recommends that the City Council pass a resolution that approves and authorizes the City Manager to execute payments to Tyler Technologies, Inc. of \$250,032.50 in Fiscal Year 2019-2020 and \$250,032.50 plus up to a 10% increase (\$25,003.25) in Fiscal Year 2020-2021 (a not to exceed amount of \$275,035.75) for renewal of the Computer Aided Dispatch and Records Management System software currently in use by the San Leandro Police Department.

**BACKGROUND**

Since 2005, the City of San Leandro has maintained an annual support and maintenance contract with New World Systems, now owned by Tyler Technologies, to support its computer-aided dispatch system.

**Analysis**

The City of San Leandro maintains an IT software solution developed by New World Systems, now Tyler Technologies, Inc., for its Police Department. These software applications are the core of the Police Department’s operations. They provide various functions, such as: computer-aided dispatch; records management; management of the San Leandro Jail; and mobile reporting for officers in the

field.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all the licenses needed by the City to fully use the software and related software modules and includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

### **Previous City Council Actions**

- On September 17, 2018, the City Council approved an annual maintenance renewal agreement with Tyler Technologies for Computer-Aided Dispatch System;
- On October 16, 2017, the City Council approved an annual maintenance renewal agreement with Tyler Technologies for Computer-Aided Dispatch System;
- On June 2, 2014, the City Council approved an agreement with Tyler Technologies to upgrade the Computer-Aided Dispatch/Records Management System;
- On October 1, 2012, the City Council approved a five-year maintenance agreement with Tyler Technologies for the Computer-Aided Dispatch/Records Management System;

### **Legal Analysis**

The City Attorney's office reviewed and approved the purchase agreements.

### **Fiscal Impacts**

The total annual software and maintenance cost for Fiscal Year 2019-2020 is \$250,032.50. Fiscal Year 2020-2021 is expected to be \$250,032.50 plus up to a 10% increase of \$25,003.25, for a not to exceed amount of \$275,035.75.

### **Budget Authority**

The Finance Director verified there are sufficient funds in the FY 2019-20 operating budget, Account 688-13-001-5311, and FY 2020-21 adopted budget, Account 688-13-001-5311.

**PREPARED BY:** Tony Batalla, Chief Technology Officer, City Manager's Office