



Legislation Text

File #: 21-537, **Version:** 1

Staff Report for a City Council Resolution to Approve Annual Renewals for Fiscal Years 2021-2022 and 2022-2023 with Tyler Technologies, Inc for Computer Aided Dispatch and Records Management System for the Combined Amount of \$540,720.12 (Approves One Annual Renewal of \$257,485.77 in Fiscal Year 2021-2022 and One Annual Renewal of \$257,485.77 plus up to a 10% increase in Fiscal Year 2022-2023).

SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payments to Tyler Technologies, Inc. of \$257,485.77 in Fiscal Year 2021-2022 and \$257,485.77 plus up to a 10% increase in Fiscal Year 2022-2023 for renewal of the Computer Aided Dispatch and Records Management System software for use at the San Leandro Police Department.

BACKGROUND

Since 2005, the City has maintained an annual support and maintenance contract with Tyler Technologies to support and maintain its computer-aided dispatch and records management system.

Analysis

The City of San Leandro maintains an IT software solution developed by New World Systems, now Tyler Technologies, Inc., for its Police Department. These software applications provide various functions, such as: computer-aided dispatch; records management; systems operation of the San Leandro Jail; and mobile reporting for officers in the field.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all of the licenses needed by the City to fully utilize the software and related software modules. This contract also includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

Previous City Council Actions

- On September 16, 2019, the City Council approved an annual maintenance renewal agreement with Tyler Technologies for the Computer-Aided Dispatch System;
- On September 17, 2018, the City Council approved an annual maintenance renewal agreement with Tyler Technologies for the Computer-Aided Dispatch System;
- On October 16, 2017, the City Council approved an annual maintenance renewal agreement with Tyler Technologies for the Computer-Aided Dispatch System;
- On June 2, 2014, the City Council approved an agreement with Tyler Technologies to upgrade the Computer-Aided Dispatch/Records Management System;

- On October 1, 2012, the City Council approved a five-year maintenance agreement with Tyler Technologies for the Computer-Aided Dispatch/Records Management System;

Legal Analysis

The City Attorney's office reviewed and approved as to form the purchase agreements.

Fiscal Impacts

The total annual software and maintenance cost for Fiscal Year 2021-2022 is \$257,485.77. Fiscal Year 2022-2023 is expected to be \$257,485.77 plus up to a 10% increase.

Budget Authority

This Information Technology Fund 688 project has sufficient funding in Account 688-13-001-5311 for both Fiscal Years 2021-22 and FY2022-23 to cover the scheduled costs listed in the agreement between the vendor and the City.

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