Legislation Text

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Staff Report for a City of San Leandro City Council Resolution Approving the Annual Maintenance Agreement with Tyler Technologies for Eden Financial System and Payment in the amount of $72,180.94.

SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payment to Tyler Technologies, Inc. for annual maintenance of the Eden Financial System software in use by the Finance Department and Human Resources Division. The annual renewal cost is $72,180.94.

BACKGROUND

The City of San Leandro has maintained an annual support and maintenance contract with Tyler Technologies to support its financial enterprise resource planning (ERP) system since 2005.

Analysis

The City of San Leandro maintains an IT software solution developed by Tyler Technologies, Inc. These software applications are vital to the City's financial and human resources operations. They provide various functions, such as: accounting, forecasting, financial reporting, personnel tracking, and more.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all the licenses needed by the City to fully use the software and related software modules and includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

The maintenance term will cover the period of January 1, 2022 - December 31, 2022.

In December 2021 staff began the process to replace Tyler Eden with a new ERP system.

Legal Analysis

The City Attorney's office reviewed and approved the purchase agreements as to form.

Fiscal Impacts

The total annual software and maintenance cost is $72,180.94.

Budget Authority

There are sufficient funds in FY2021-2022 Operating Budget, Account 688-13-001-5311 for the annual payment.

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