



## Legislation Text

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**File #:** 18-497, **Version:** 1

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Staff Report for a Resolution Approving Annual Maintenance Agreement with Tyler Technologies for Eden Financial System

### **SUMMARY AND RECOMMENDATIONS**

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payment to Tyler Technologies, Inc. for annual maintenance of the Eden Financial System software in use by the Finance Department and Human Resources Division. The annual renewal cost is \$62,400.20.

### **BACKGROUND**

The City of San Leandro has maintained an annual support and maintenance contract with Tyler Technologies to support its financial enterprise resource planning (ERP) system since 2005.

#### **Analysis**

The City of San Leandro maintains an IT software solution developed by Tyler Technologies, Inc. These software applications are vital to the City's financial and human resources operations. They provide various functions, such as: accounting, forecasting, financial reporting, personnel tracking, and more.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all of the licenses needed by the City to fully use the software and related software modules and includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

#### **Legal Analysis**

The City Attorney's office reviewed and approved the purchase agreements.

#### **Fiscal Impacts**

The total annual software and maintenance cost is \$62,400.20.

#### **Budget Authority**

The Finance Director has determined there are sufficient funds in Account 688-13-001-5311 for the annual payment.

**Attachment(s) to Staff Report**

- Tyler Technologies, Inc. Proforma

**PREPARED BY:** Tony Batalla, Information Technology Manager, City Manager's Office