



Legislation Text

File #: 18-040, **Version:** 1

Staff Report for a Resolution to Approve an Annual Maintenance Agreement with Tyler Technologies for the Eden Financial System

SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to execute a contract with Tyler Technologies, Inc. for annual maintenance of the Eden Financial System software currently in use by the Finance Department and Human Resources Division. The annual renewal cost is \$62,400.20.

BACKGROUND

The City of San Leandro is required to maintain an annual support and maintenance contract with Tyler Technologies to maintain use of financial enterprise resource planning (ERP) software, "Eden."

Analysis

The City of San Leandro uses an IT software solution developed by Tyler Technologies, Inc. This software application is vital to the City's financial and human resources operations. It provides various functions, such as: accounting, financial reporting, personnel tracking, and more.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all the licenses needed by the City to fully use the software and related software modules and includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

Previous City Council Actions

Legal Analysis

The City Attorney's office reviewed and approved the purchase agreements.

Fiscal Impacts

The total annual software and maintenance cost is \$62,400.20.

Budget Authority

The Finance Director has determined there are sufficient funds in Account 688-13-001-5311 for the annual payment.

Attachment(s) to Staff Report

- Tyler Technologies, Inc. Invoice #045-206520

PREPARED BY: Tony Batalla, Information Technology Manager, City Manager's Office
2600546.1