

# City of San Leandro

Civic Center 835 East 14th Street San Leandro, California

### Legislation Details (With Text)

File #: 18-334 Version: 1 Name: Staff Report for a Resolution Approving Annual

Renewal with Dude Solutions

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Title: Staff Report for a Resolution to Approve an Annual Renewal with Dude Solutions for Facilities

Management System and Mobile 311 System

**Sponsors:** Jeff Kay

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Staff Report for a Resolution to Approve an Annual Renewal with Dude Solutions for Facilities Management System and Mobile 311 System

#### SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payment to Dude Solutions for annual renewal of a suite of applications, which include the City's Facilities Management Systems and Mobile 311 System, which the City uses under the name "My SL." The annual renewal cost is \$52,610.25.

#### **BACKGROUND**

Dude Solutions was selected during an RFP process in 2015.

#### **Analysis**

The City of San Leandro subscribes to a suite of cloud-based applications from Dude Solutions, including Capital Forecast, InventoryEdge, ConnectGIS, and MaintenanceEdge, which collectively make up the City's Facilities Management System. In addition to these applications, Dude Solutions is also the provider of the Mobile 311 application, which the City uses under the name "My SL." This Software-as-a-Service (SaaS) package provides all of the core functions required by the Public Works Department to maintain and manage City facilities, along with the administration of the My-SL program, which involves several City Departments.

The City is charged an annual subscription license fee, which provides Staff with access to the online systems. In addition, the vendor provides software updates and technical support. This annual renewal covers all the licenses needed by Staff to fully use the software.

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### **Legal Analysis**

• The City Attorney's office reviewed and approved the purchase agreements.

## **Fiscal Impacts**

The total annual software and maintenance cost is \$52,610.25.

### **Budget Authority**

• The Finance Director determined there are sufficient funds in the 2018-19 adopted operating budget, Account 688-13-001-5311 for \$52,610.25.

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