

Statement of Work

- AMS.net will install and configure security appliances at locations for improved connectivity and throughput.
- Installation and configuration of new call management (telephony) hardware and assistance in transitioning from aging services.
- Telephony improvements which will allow staff to send and receive calls through alternative methods
- Configuration of third-party call accounting software for improvement of call reporting
- Purchase of hardware and configuration for Mulford Library project.

Total cost, not to exceed: \$145,000